

Survey questions

**2014 PEW RESEARCH CENTER'S AMERICAN TRENDS PANEL
WAVE 9 NOVEMBER**

TOPLINE

November 17 — December 15, 2014

TOTAL N=3,212

WEB RESPONDENTS N=2,856

MAIL RESPONDENTS N=356¹

ASK ALL:

Q.1 How much impact do you think people like you can have in making your community a better place to live? Would you say...

Nov 17-Dec 15

2014

32	A big impact
37	A moderate impact
23	A small impact
7	No impact at all
1	No answer

ROTATE 2A, 2B, and 2C: FORM 1 ORDER IS 2A, 2B, 2C; FORM 2 ORDER IS 2C, 2B, 2A

ASK ALL:

Next, we have some questions about government including the federal, state, and local city or county government.

Q.2 How interested are you in keeping up with news and information about the activities of... ?

	Very <u>interested</u>	Somewhat <u>interested</u>	Not very <u>interested</u>	Not at all <u>interested</u>	No <u>answer</u>
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a. THE FEDERAL GOVERNMENT

Nov 17-Dec 15 2014	44	41	9	5	*
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b. YOUR STATE GOVERNMENT

Nov 17-Dec 15 2014	38	47	10	5	1
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¹ Question wording in this topline is that from the web version of the survey. Question wording and format was adapted for the paper questionnaire delivered by mail; this questionnaire is available on request. All questions asked in both modes unless noted.

c. YOUR LOCAL GOVERNMENT

Nov 17-Dec 15 2014	37	46	12	5	*
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NO QUESTIONS 3-5**RANDOMIZE ORDER OF Q6A TO Q6F****ASK ALL:**

Q.6 In the past 12 months have you... ?

		Yes, done this <u>online</u>	Yes, but not <u>online</u>	No, <u>have not</u>	No <u>answer</u>
a. Learned about government-operated recreational activities, such as the hours of a public park	Nov 17-Dec 15 2014	27	12	61	1
b. Paid a fine, such as parking ticket or toll	Nov 17-Dec 15 2014	11	9	79	1
c. Used a service such as 311 to report a specific problem to your local government	Nov 17-Dec 15 2014	2	5	92	1
d. Applied for or renewed a hunting or fishing license	Nov 17-Dec 15 2014	4	10	85	1

- e. Learned about or applied for government benefits, such as Social Security or health insurance

Nov 17-Dec 15 2014	13	11	75	1
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- f. Renewed your driver's license or car registration

Nov 17-Dec 15 2014	18	35	46	1
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**ROTATE 7A, 7B, and 7C: FORM 1 ORDER IS 7A, 7B, 7C; FORM 2 ORDER IS 7C, 7B, 7A
ASK ALL:**

Q.7 How easy do you feel it is for you to find out how **[INSERT ITEM]** is performing?

	Very <u>easy</u>	Somewhat <u>easy</u>	Not too <u>easy</u>	Not at all <u>easy</u>	<u>No answer</u>
a. THE FEDERAL GOVERNMENT					
Nov 17-Dec 15 2014	15	41	30	13	1
b. YOUR STATE GOVERNMENT					
Nov 17-Dec 15 2014	12	49	30	9	1
c. YOUR LOCAL GOVERNMENT					
Nov 17-Dec 15 2014	15	47	28	10	1

For the next questions, think about all the DATA government agencies collect about things like the population, economy, schools, transportation, and pollution.

ROTATE 8A, 8B, and 8C: FORM 1 ORDER IS 8A, 8B, 8C; FORM 2 ORDER IS 8C, 8B, 8A
ASK ALL:

Q.8 How effectively does **[INSERT ITEM]** share the data it collects with the general public?

		Very <u>effectively</u>	Somewhat <u>effectively</u>	Not very <u>effectively</u>	Not at all <u>effectively</u>	<u>No answer</u>
a.	THE FEDERAL GOVERNMENT					
	Nov 17-Dec 15 2014	5	39	39	15	1
b.	YOUR STATE GOVERNMENT					
	Nov 17-Dec 15 2014	5	44	38	10	1
c.	YOUR LOCAL GOVERNMENT					
	Nov 17-Dec 15 2014	7	45	35	12	1

ROTATE 9A, 9B, and 9C: FORM 1 ORDER IS 9A, 9B, 9C; FORM 2 ORDER IS 9C, 9B, 9A
ASK ALL:

Q.9 In the past 12 months, have you gone on the internet or used an app to access information or data provided by... ?

		<u>Yes</u>	<u>No</u>	<u>No answer</u>
a.	THE FEDERAL GOVERNMENT			
	Nov 17-Dec 15 2014	37	61	1
b.	YOUR STATE GOVERNMENT			
	Nov 17-Dec 15 2014	34	65	1

c. YOUR LOCAL GOVERNMENT

Nov 17-Dec 15 2014

32

67

1

NO QUESTIONS 10 TO 11**ASK ALL:**

Q.12 Thinking about **YOUR LOCAL GOVERNMENT** over the past 12 months, would you say it has been providing...

Nov 17-Dec 15

2014

7	More information about the data it collects
14	Less information about the data it collects
39	About the same information about the data it collects
39	I don't know
1	No answer

RANDOMIZE ORDER OF Q13/Q13a BLOCK VS. Q14/Q14a BLOCK**ASK ALL:**

Q.13 Can you think of an example where YOUR LOCAL GOVERNMENT does a good job of providing information to the public about the data it collects?

Nov 17-Dec 15

2014

19	Yes, can think of example
80	No, cannot think of example
1	No answer

RANDOMIZE ORDER OF Q13/Q13a BLOCK VS. Q14/Q14a BLOCK**ASK ALL:**

Q.14 Can you think of an example where YOUR LOCAL GOVERNMENT does NOT provide enough useful data and information to the public?

Nov 17-Dec 15

2014

19	Yes, can think of example
80	No, cannot think of example
2	No answer

ASK ALL:

Q.15 Have you ever used GOVERNMENT SOURCES online to search for information about any of the following? **[RANDOMIZE ITEMS A-F, with ITEM G ALWAYS LAST]** *[Check all that apply]*

	Used government <u>sources online</u>	Did not use government <u>sources online</u>
a. Student or teacher performance at local schools		
Nov 17-Dec 15, 2014	20	80
b. The performance of hospitals or healthcare providers		
Nov 17-Dec 15, 2014	17	83
c. Transportation issues, including road conditions or public transit		

Nov 17-Dec 15, 2014	38	62
d. Crime reports in your area		
Nov 17-Dec 15, 2014	36	64
e. Contracts between government agencies and outside firms		
Nov 17-Dec 15, 2014	7	93
f. Climate, weather or pollution levels		
Nov 17-Dec 15, 2014	38	62
g. None of these		
Nov 17-Dec 15, 2014	34	66

For the next questions, think about all the DATA government agencies collect about things like the population, economy, schools, transportation, and pollution.

RANDOMIZE Q17-Q21

ASK ALL:

Q.17-Q.21 Do you think government efforts to make the data it collects available to the public ... ?

		<u>Yes, does</u>	<u>No, does not</u>	<u>No answer</u>
17. Improve the quality of government services				
	Nov 17-Dec 15 2014	49	49	2
18. Allow citizens such as yourself to have more impact on public affairs				
	Nov 17-Dec 15 2014	48	49	2
19. Make government officials more accountable to the public				
	Nov 17-Dec 15 2014	53	45	2
20. Result in better decisions by government officials				
	Nov 17-Dec 15 2014	45	53	2
21. Allow journalists to cover government activities more thoroughly				
	Nov 17-Dec 15 2014	56	41	2

NO QUESTION 22

RANDOMIZE Q24-Q28**ASK ALL:**

Q.24-Q.28 How do you feel about the government providing information about... ?

		<u>Comfortable</u>	<u>Uncomfortable</u>	<u>No answer</u>
24.	Information about real estate transactions online			
	Nov 17-Dec 15 2014	54	43	3
25.	Information about criminal records of individual citizens online			
	Nov 17-Dec 15 2014	62	36	3
26.	Information about the performance of individual teachers at local schools online			
	Nov 17-Dec 15 2014	60	37	3
27.	Information about mortgages of individual homeowners online			
	Nov 17-Dec 15 2014	22	75	3
28.	Information about the health and safety records of local restaurants online			
	Nov 17-Dec 15 2014	82	16	2

ASK ALL:

Q.29 How much, if at all, do you think the data the government provides to the general public helps businesses create new products and services?

Nov 17-Dec 15

2014

9	A lot
41	Somewhat
27	Not much
7	Not at all
15	Don't know
1	No answer

ASK IF SMARTPHONE OWNER (SMARTPHONE=1-6 OR SMARTPHONE_W8=1-6) [N=2,181]:

Q.31 Have you ever used any of these applications on your smartphone? **[RANDOMIZE ITEMS A-E WITH ITEM F ALWAYS LAST]** [*Check all that apply*]

	Used application <u>on smartphone</u>	Did not use application/ <u>No answer</u>
a. Map apps that let you navigate through a city or neighborhood		
Nov 17-Dec 15, 2014	81	19
b. Apps to inform you about public transportation, for example, when a bus or train is coming to a place at which you are waiting		

Nov 17-Dec 15, 2014	31	69
c. Apps to let you know about nearby restaurants, bars, or store		
Nov 17-Dec 15, 2014	66	34
d. Apps that let you hire a nearby car for transportation services, such as Uber or Lyft		
Nov 17-Dec 15, 2014	14	86
e. Weather apps that let you know the weather forecast where you are		
Nov 17-Dec 15, 2014	84	16
f. None of these		
Nov 17-Dec 15, 2014	8	92

ASK IF SMARTPHONE OWNER (SMARTPHONE=1-6 OR SMARTPHONE_WS=1-6) [N=2,181]:
Q.32 Of all the apps you use on your smartphone, how many do you permit to know your location?

Nov 17-Dec 15

2014

18	All of them
38	Some of them
27	A few of them

16 None of them
 1 No answer

RANDOMIZE Q33A to Q33C

ASK IF SMARTPHONE OWNER (SMARTPHONE=1-6 OR SMARTPHONE_W8=1-6) [N=2,181]:

Q.33 Does this statement describe your view, or not?

	Describes my <u>views</u>	Does not describe <u>my views</u>	<u>No answer</u>
a. Allowing apps to use my location is worth it because of the services I get from the apps Nov 17-Dec 15 2014	47	51	2
b. Sharing my location with apps created from government data sources improves how government provides services. Nov 17-Dec 15 2014	20	79	1
c. I usually read the 'terms of service' statements of location apps before I agree to allow my location data to be collected. Nov 17-Dec 15 2014	35	63	1

ROTATE 34A, 34B, and 34C: FORM 1 ORDER IS 34A, 34B, and 34C; FORM 2 ORDER IS 34A, 34B, and 34C

ASK ALL:

Q.34 How much of the time do you think you can trust **[INSERT ITEM]** to do what is right?

	Just about <u>always</u>	Most of the time <u>the time</u>	Only some of the time <u>the time</u>	None of the time <u>the time</u>	No answer <u>answer</u>
a. THE FEDERAL GOVERNMENT					

Nov 17-Dec 15 2014	3	21	56	19	2
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b. YOUR STATE GOVERNMENT

Nov 17-Dec 15 2014	3	29	53	13	2
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c. YOUR LOCAL GOVERNMENT

Nov 17-Dec 15 2014	4	36	46	12	2
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