# PEW RESEARCH CENTER'S PROJECT FOR EXCELLENCE IN JOURNALISM IN COLLABORATION WITH THE ECONOMIST GROUP <br> 2011 Tablet Owner Phone Surveys <br> 5 surveys conducted June 30-July 31, 2011 

$\mathrm{N}=5,014$ adults ages 18 and older
$\mathbf{N}=504$ tablet users (confirmed having a tablet in PEJ.1-2a and using their tablet in PEJ.3)

## ASK ALL:

$\begin{array}{ll}\text { PEJ. } 1 & \text { Do you have a tablet computer, such as an iPad or some other brand? [INTERVIEWER } \\ \text { INSTRUCTIONS: IF R GIVES BRAND OR DEVICE NAME, RECORD IN PEJ. } 2 \text { AND } \\ & \text { PROCEED. IF R SAYS THEY HAVE AN e-READER SUCH AS A KINDLE OR NOOK, PROBE } \\ \text { TO CLARIFY WHETHER THEY HAVE TABLET COMPUTER IN ADDITION TO e-READER.] } \\ \text { ASK IF HAVE A TABLET (PEJ.1=1): } \\ \text { PEJ. } 2 \text { What brand of tablet do you have? [OPEN-ENDED, USE PRECODE LIST. IF NECESSARY, } \\ \text { READ LIST. RESPONDENT ONLY HAS TO MENTION BRAND OR DEVICE NAME (i.e., } \\ \text { Blackberry or Playbook). RECORD UP TO THREE RESPONSES; DO NOT PROBE FOR } \\ \text { ADDITIONAL MENTIONS. IF R SAYS THEY HAVE e-READER SUCH AS A KINDLE OR } \\ \text { NOOK, PROBE TO CLARIFY WHETHER THEY HAVE TABLET COMPUTER IN ADDITION } \\ \text { TO e-READER.] } \\ \text { ASK IF OTHER/DK TO BRAND OF TABLET (PEJ.2=8,9): } \\ \text { PEJ. } 2 a \operatorname{Just~to~confirm,~a~tablet~computer~is~different~than~a~laptop,~Smartphone~or~eBook~readers~like~} \\ \text { Kindle or Nook. Do you have a tablet computer, or were you thinking of something else? }\end{array}$
June 30-July 31
$\frac{2011}{\%}$
11 Yes, have a tablet computer
8 Apple iPad
1 Hewlett Packard Touchpad or TX1000
1 Dell Streak

* Samsung Galaxy
* Motorola Xoom
* Blackberry Playbook
* Toshiba Thrive
* ViewSonic
* Other (SPECIFY)

89 No, do not have a tablet computer
1 Don't know/Refused (VOL.)
The language for most tablet questions was customized based on whether the respondent said they had an iPad, another type of tablet or multiple tablet computers in PEJ.2.
[IF PEJ.2=1: iPad; If PEJ.2=2-8: tablet; If PEJ.2=(1 AND 2-8) OR (MORE THAN ONE FROM 2-8): tablets]

ASK IF TABLET OWNER (PEJ.2=1-7 OR PEJ.2a=1): [N=516]
PEJ. 3 How often do you use your [iPad/tablet/tablets] [READ]?
June 30-July 31
$\underline{2011}$
\%
58 Several times a day
18 About once a day
13 A few times a week
4 About once a week [OR]
6 Less often
1 Never (VOL.)
1 Don't know/Refused (VOL.)

## ASK IF USE TABLET DAILY (PEJ.3=1,2) SURVEYS 1-2: [N=131]

PEJ.4a About how much time do you spend on your [iPad/tablet/tablets] on a typical day? [OPENENDED. IF NECESSARY, PROBE FOR ACTUAL ESTIMATE OF NUMBER OF HOURS AND/OR MINUTES.]

```
June 30-July 10
2011
%
18 Less than 1 hour
56 1 to less than 3 hours
14 3 to less than 5 hours
11 5 or more hours
1 Other
0 Don't know/Refused
```

ASK IF USE TABLET (PEJ.3=1-5) SURVEYS 3-5: [N=324]
PEJ.4b About how much time do you spend on your [iPad/tablet/tablets] yesterday? [OPEN-ENDED. IF NECESSARY, PROBE FOR ACTUAL ESTIMATE OF NUMBER OF HOURS AND/OR MINUTES.]

July 14-31
$\underline{2011}$
\%
20 Did not use yesterday
17 Less than 1 hour
$41 \quad 1$ to less than 3 hours
123 to less than 5 hours
65 or more hours
2 Other
2 Don't know/Refused

ASK IF TABLET USER (PEJ.3=1-5) SURVEYS 4-5: [ N=226]
PEJ.4.1 What do you use your [iPad/tablet/tablets] for most often? [OPEN-ENDED; ACCEPT UP TO THREE RESPONSES BUT DO NOT PROBE FOR ADDITIONAL]

July 21-31
$\frac{2011}{\%}$
28 News/information
21 Email/communicate
20 Work/business
19 Access internet
15 Entertainment/games
10 Social media
7 Other
4 None
7 Don't know/Refused

## ASK IF TABLET USER (PEJ.3=1-5): [N=504]

PEJ. 5 How often, if at all, do you use your [iPad/tablet/tablets] to do each of the following? First, do you use your [iPad/tablet/tablets] to [INSERT FIRST ITEM; RANDOMIZE a-d FOLLOWED BY e-i] several times a day, about once a day, a few times a week, about once a week, less often or never? How about to [INSERT NEXT ITEM]? [REPEAT AS NECESSARY: Do you use your [iPad/tablet/tablets] to [ITEM] several times a day, about once a day, a few times a week, about once a week, less often, or never?]
a. Use social networking sites like Facebook, Twitter or LinkedIn June 30-July 31, 2011
b. Browse or search the web June 30-July 31, 2011
c. Get news, including everything from the latest headlines to indepth articles and commentary June 30-July 31, 2011
d. Send or receive email June 30-July 31, 2011
e. Play games June 30-July 31, 2011
f. Watch movies or video June 30-July 31, 2011
g. Read books June 30-July 31, 2011

10

14

4 July 7-31, 2011

| Several times a day \% | About once a day \% | A few times a week \% | About once a week \% | Less often \% | Never \% | (VOL) <br> Don't know/ Refused \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 23 | 17 | 13 | 7 | 7 | 33 | * |
| 42 | 24 | 16 | 5 | 8 | 5 | * |
| 30 | 23 | 14 | 7 | 6 | 19 | * |
| 37 | 19 | 14 | 5 | 8 | 17 | 0 |
| 12 | 11 | 12 | 12 | 12 | 41 | * |
| 9 | 8 | 16 | 10 | 15 | 43 | * |
| 10 | 9 | 12 | 8 | 11 | 50 | 1 |
| 14 | 8 | 10 | 8 | 13 | 47 | * |
| 4 | 6 | 8 | 8 | 11 | 63 | * |

## ASK IF TABLET OWNER (PEJ.2=1-7 OR PEJ.2a=1): [N=516]

Thinking about the news - again by news we mean everything from the latest headlines to in-depth articles and commentary.
PEJ. 6 Some people like to follow the news all the time. Others don't follow it that often. How about you? Would you say you follow the news [READ]

June 30-July 31

$$
\frac{2011}{\%}
$$

62 All or most of the time
19 Some of the time
9 Only now and then [OR]
8 Hardly ever
1 Never (VOL.)

* Don't know/Refused (VOL.)


## ASK IF GET NEWS ON TABLET (PEJ.5c=1-4): [N=369]

PEJ. 7 In general do you find that you spend [RANDOMIZE: (MORE time getting news now that you have [an iPad/a tablet/tablets]), (LESS time getting news now that you have [an iPad/a tablet/tablets])], or about the SAME amount of time getting news as you did before you had [an iPad/a tablet/tablets]?

June 30-July 31

| $\frac{2011}{\%}$ |  |
| :---: | :--- |
| 23 | More time |
| 5 | Less time |
| 71 | Same amount of time |
| 1 | Don't know/Refused (VOL.) |

## ASK ALL:

SEX. [ENTER RESPONDENT'S SEX]

For Comparison
Pew Internet \& American Life Current Population Survey

Tablet users
June 30-July 31

| $\frac{2011}{\%}$ |  |
| :---: | :--- |
| 52 | Male |
| 48 | Female |
| $N=504$ |  |

Smartphone owners Internet users General population

April 26-May 22 $\frac{2011}{\%}$
54
46

April 26-May 22 June
$\frac{2011}{\%} \quad \frac{2011}{\%}$
$\begin{array}{ll}48 & 48 \\ 52 & 52\end{array}$
52

52

## ASK ALL:

AGE What is your age?

Tablet users
June 30-July 31

## 2011

## 22 18-29

46 30-49
25 50-64
7 65+
$N=482$

| Pew Internet \& American Life <br> Smartphone owners <br> Internet users <br> April 26-May 22 | Current Population Survey <br> General population |  |
| :---: | :---: | :---: |
| April 26-May 22 | June |  |
| $\frac{2011}{\%}$ | $\underline{2011}$ | $\underline{2011}$ |
| 32 | $\%$ | $\%$ |
| 44 | 26 | 22 |
| 19 | 38 | 35 |
| 5 | 26 | 26 |
|  | 9 | 17 |

Results repercentaged to exclude non-response

## ASK ALL:

EDUC What is the last grade or class you completed in school? (DO NOT READ)

Tablet users
June 30-July 31
2011
\%
26 High school or less
23 Some college
51 College graduate or higher $N=482$

## Pew Internet \& American Life <br> Smartphone owners Internet users

April 26-May 22 April 26-May 22 $\underline{2011} \quad \underline{2011}$ \% \% $34 \quad 37$ 27 36

Current Population Survey
General population
June
2011 \%

44
28
28

## Results repercentaged to exclude non-response

## ASK ALL:

HISP Are you of Hispanic or Latino origin, such as Mexican, Puerto Rican, Cuban or some other Spanish background?

## ASK ALL:

RACE What is your race? Are you white, black, Asian, or some other race? [IF R SAYS HISPANIC OR LATINO, PROBE: Do you consider yourself a WHITE (Hispanic/Latino) or a BLACK (Hispanic/Latino)? IF R DOES NOT SAY WHITE, BLACK OR ONE OF THE RACE CATEGORIES LISTED, RECORD AS 'OTHER']

Tablet users
June 30-July 31

| $\frac{2011}{\%}$ |  |
| :---: | :--- |
| 65 | White |
| 35 | Nonwhite |
| $N=491$ |  |

Pew Internet \& American Life Smartphone owners Internet users

April 26-May 22 $\frac{2011}{\%}$

60
40

Current Population Survey
General population
June
$\frac{2011}{\%}$
68
33

Results repercentaged to exclude non-response

## ASK ALL:

INC Last year, that is in 2009, approximately what was your total family income before taxes just tell me when I get to the right category. (READ)

## ASK IF ANSWERED INCOME 'DON'T KNOW/REFUSED' (INC=99):

INC1 It's important for us to have some information about household finances to make sure our survey is accurate. Keeping in mind that this is a completely confidential survey, can you please tell me if your total household income BEFORE taxes last year was over or under \$75,000?
ASK IF INCOME UNDER \$75K (INC1=2):
INC2 Was it over or under \$50,000?
ASK IF INCOME UNDER \$50K (INC2=2):
INC3 Was it over or under $\$ 30,000$ ?

| Tablet users | Pew Internet \& American Life <br> Smartphone owners | Current Population Survey <br> Internet users |  |
| :---: | :---: | :---: | :---: |
| June 30-July 31 | April 26-May 22 | April 26-May 22 | General population <br> $\frac{2011}{\%}$ |
| June |  |  |  |

Results repercentaged to exclude non-response

