

**GREATER PHILADELPHIA SOCIAL TRUST SURVEY**  
**PRINCETON SURVEY RESEARCH ASSOCIATES FOR**  
**PEW RESEARCH CENTER**

FINAL TOPLINE

Number of interviews: 2,517 adults 18+ living in the Philadelphia metropolitan area  
n=1,228 for Form 1 (representative half of total sample)  
n=1,289 for Form 2 (representative half of total sample)

Margin of error: plus or minus 2 percentage points for total  
plus or minus 3 percentage points for Form 1  
plus or minus 3 percentage points for Form 2

Dates of interviewing: November 13-December 11, 1996

**INTRODUCTION:** Hello, I am \_\_\_\_\_ calling for Princeton Survey Research Associates in Princeton, New Jersey. We are conducting an opinion survey about life in the Philadelphia metro area. I'd like to ask a few questions of the youngest male, 18 years of age or older, who is now at home. **(IF NO MALE, ASK:** May I please speak with the oldest female, 18 years of age or older, who is now at home?)

1. Overall, how would you rate the Philadelphia area as a place to live? Would you say it is excellent, very good, good, only fair or poor?

8	Excellent
22	Very good
38	Good
21	Only fair
9	Poor
<u>2</u>	Don't know/Refused
100	

2. About how long have you lived in the Philadelphia area? Have you lived here less than one year, one to five years, six to ten years, 11 to 20 years, more than 20 years OR have you lived here all your life?

2	Less than one year
6	1-5 years
6	6-10 years
11	11-20 years
27	More than 20 years
48	All my life
<u>*</u>	Don't know/Refused <sup>1</sup>
100	

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<sup>1</sup> An asterisk indicates a value of less than 1%.

3. And how long have you lived in your NEIGHBORHOOD? Have you lived here less than one year, one to five years, six to ten years, 11 to 20 years, more than 20 years OR have you lived here all your life?

6	Less than one year
24	1-5 years
16	6-10 years
19	11-20 years
25	More than 20 years
10	All my life
<u>  *</u>	Don't know/Refused
100	

Now I want you to think generally, not just about your neighborhood . . .

4. Generally speaking, would you say that most people can be trusted or that you can't be too careful in dealing with people?

41	Most people can be trusted
54	Can't be too careful
4	Other/Depends ( <b>VOLUNTEERED</b> )
1	Don't know
<u>  *</u>	Refused
100	

- 5.F1 What makes you think (most people can be trusted/you can't be too careful)? (**REQUIRED PROBE:** Other reasons?)

*Based on Form 1 respondents who either say “most people can be trusted” or “you can’t be too careful in dealing with people.”*

Reasons People Can be Trusted

- 23 People’s Characteristics (NET)
  - 10 Most people are honest/trustworthy
  - 9 Most people have good intentions/try to be good
  - 5 The golden rule
- 13 No bad experiences
  - 6 Because of where I live
  - 3 Feelings/Intuition

Reasons People Cannot be Trusted

- 21 People’s Characteristics (NET)
  - 9 Most people are dishonest/not trustworthy
  - 4 People are not kind/considerate
  - 7 Don’t know how people will act/respond
  - 3 People are selfish
- 23 Crime (NET)
  - 3 Drugs
  - 3 Murders/killings
  - 6 Robbery/Been robbery victim
  - 5 Scams/Rip-offs/Con artists
  - 9 Miscellaneous crime mentions
- 1 Unemployment
- 9 Life experiences
- 9 The way of the world/Current social conditions
- 6 The media/news media/TV
- 3 Other
- 3 Don’t know

(n=1,086)

*Total exceeds 100% due to multiple responses.*

- 5.F2 What kinds of people do you have to be MORE careful with? (**IF R SAYS STRANGERS, PROBE:** What kinds of strangers?)

*Based on Form 2 respondents who say “you can’t be too careful in dealing with people.”*

2	Teenagers
7	Younger people-unspecified
3	Men
2	Black people
85	Strangers (NET)
33	Everybody/All types of people
11	People hanging on the street/street corners
2	Homeless people
6	Con artists/Fast talkers/People trying to sell things
1	Drug dealers
4	Drug addicts
3	People in the city/Urban dwellers
5	People do business with/People in stores
2	People from out of town/outside
1	People who dress different/Unkempt people
23	Strangers-unspecified
2	Other
4	Don’t know

(n=564)

*Total exceeds 100% dues to multiple responses.*

- 6.F1 Do you think most people would try to take advantage of you if they got the chance, or would they try to be fair?

*Based on Form 1 respondents.*

25	Would take advantage of you
64	Would try to be fair
8	Depends ( <b>VOLUNTEERED</b> )
3	Don’t know
*	Refused
100	

7.F1 HOW would people try to take advantage? (**REQUIRED PROBE:** Are there other ways?)

*Based on Form 1 respondents who say “most people would try to take advantage of you.”*

- 54 Manipulation (NET)
  - 11 Use people’s kindness for their gain
  - 16 Try to get something for nothing
    - 8 Capitalize on weakness or vulnerability
    - 8 Lie/Get over on or fool you
  - 14 Any way they can
- 36 Financial Gain (NET)
  - 15 Scams/Plots to take your money
    - 5 Misrepresenting products/services
    - 3 Borrow money and not pay it back
    - 9 Jack up prices of goods/services
    - 7 Financial gain-unspecified
  - 7 Mugging/Robbery
- 3 Other
- 5 Don’t know

(n=250)

*Total exceeds 100% due to multiple responses.*

8.F2 Would you say that most of the time people try to be helpful, or that they are mostly just looking out for themselves?

*Based on Form 2 respondents.*

- 57 Try to be helpful
  - 34 Just looking out for themselves
  - 7 Depends (**VOLUNTEERED**)
  - 2 Don’t know
  - \* Refused
- 
- 100

- 9.F2 Why do you think people mostly look out for themselves? (**REQUIRED PROBE:** Any other reasons?)

*Based on Form 2 respondents who say “people are mostly just looking out for themselves.”*

- 39 Skepticism (NET)  
 4 Think they’ll get in trouble/involved with wrong people/lawsuits  
 2 Think it will cost them money/time  
 4 Afraid of being hurt/taken advantage of  
 8 Afraid of crime/victimization/violence  
 13 Think people are dishonest/Can’t trust anyone  
 10 Afraid to get involved-unspecified  
 4 Everybody thinks they’re right/People are uncooperative  
 18 People are selfish  
 14 Don’t care about others/Don’t want to be bothered  
 3 Human nature  
 6 Based on life experiences/observations  
 14 Times we live in/The status quo  
 6 For money/Financial stress/bad economy
- 2 Other  
 2 Don’t know

(n=383)

*Total exceeds 100% due to multiple responses.*

10. Generally speaking, do you think that most people who come into contact with you TRUST YOU or do you think people are suspicious of you?

- 85 Most people trust me  
 9 People are suspicious of me  
 3 Other/Depends (**VOLUNTEERED**)  
 3 Don’t know  
 \* Refused  
 100

11. In general, do you think it is easier to trust a person about the same age as yourself, harder to trust a person about your age or doesn’t age matter in deciding to trust someone?

- 17 Easier  
 5 Harder  
 77 Age doesn’t matter  
 1 Don’t know/Refused  
 100

- 12.F1 In general, do you think it's easier to trust a (man/woman), harder to trust a (man/woman) or doesn't the person's sex matter in deciding to trust someone?

***Based on Form 1 respondents. Men were asked about men and women were asked about women.***

9	Easier
10	Harder
78	Sex doesn't matter
<u>3</u>	Don't know/Refused
100	

- 12.F2 In general, do you think it's easier to trust a (man/woman), harder to trust a (man/woman) or doesn't the person's sex matter in deciding to trust someone?

***Based on Form 2 respondents. Men were asked about women and women were asked about men.***

11	Easier
15	Harder
72	Sex doesn't matter
<u>2</u>	Don't know/Refused
100	

- 13.F1 In general, do you think it's easier to trust a person of the same race as yourself, harder to trust a person of the same race or doesn't race matter in deciding to trust someone?

***Based on Form 1 respondents.***

11	Easier
2	Harder
85	Race doesn't matter
<u>2</u>	Don't know/Refused
100	

- 13.F2 In general, do you think it's easier to trust a person of A DIFFERENT RACE from yourself, harder to trust a person of A DIFFERENT RACE or doesn't race matter in deciding to trust someone?

***Based on Form 2 respondents.***

2	Easier
14	Harder
82	Race doesn't matter
<u>2</u>	Don't know/Refused
100	

14. Now, I want to ask you about trusting different groups of people. First, thinking about **(INSERT ITEM a)**, generally speaking would you say you can trust them a lot, trust them some, trust them only a little or not trust them at all? How about **(INSERT ITEMS b-h. ITEM d ALWAYS FOLLOWS ITEM c)** would you say you can trust them a lot, some, only a little or not at all?

	<u>A lot</u>	<u>Some</u>	<u>Only a little</u>	<u>Not at all</u>	<u>NA</u>	<u>DK/ Ref.</u>	
a. People in your immediate family	84	11	3	1	*	1	=100
b. People in your neighborhood	42	40	10	5	2	1	=100
<b><i>Based on those who are employed. (n=1,621)</i></b>							
c. Your boss or supervisor	51	27	9	5	7	1	=100
<b><i>Based on those who are employed. (n=1,621)</i></b>							
d. People you work with	45	41	9	2	2	1	=100
e. People at your church or place of worship	59	22	3	1	14	1	=100
f. People in the same clubs or activities as you	42	38	6	2	11	1	=100
g. People who work in the stores where you shop	28	49	15	5	1	2	=100
h. People you encounter in downtown Philadelphia	6	36	22	13	20	3	=100



15. Would you say you can't trust them very much because they don't care about you, they don't know how to act or because they are not always honest?

*Based on those who say they trust these people "only a little" or "not at all."  
Total may exceed 100% due to multiple responses.*

	<u>Don't care about me</u>	<u>Don't know how to act</u>	<u>Not always honest</u>	<u>Don't know them</u>	<u>Other</u>	<u>DK/ Ref.</u>	<u>n</u>
a. People in your immediate family	20	19	57	3	2	9	(84)
b. People in your neighborhood	24	25	38	13	3	6	(361)
<i>Based on those who are employed. (n=1,621)</i>							
c. Your boss or supervisor	30	13	57	4	3	4	(231)
<i>Based on those who are employed. (n=1,621)</i>							
d. People you work with	18	16	61	5	3	5	(170)
e. People at your church or place of worship	17	14	51	8	4	11	(95)
f. People in the same clubs or activities as you	17	18	53	9	4	5	(182)
g. People who work in the stores where you shop	28	12	48	10	4	3	(468)
h. People you encounter in downtown Philadelphia	29	17	40	14	4	4	(852)

16. Next, I'm going to read a list of institutions. For each one, please tell me whether you feel that you can trust them a lot, some, only a little or not at all. (First/How about) (**INSERT ITEMS. RANDOMIZE ITEMS**), do you feel you can trust them a lot, some, only a little or not at all?

	<u>A lot</u>	<u>Some</u>	<u>Only a little</u>	<u>Not at all</u>	<u>DK/ Ref.</u>	
a. The police department in your area	48	36	9	5	2	=100
b. The fire department in your area	78	17	2	*	3	=100
c. The public schools in your area	33	38	13	6	10	=100
d. The city or local government	14	50	22	11	3	=100

***Based on Form 1 respondents.***

e. The Philadelphia Inquirer, The Daily News and other local daily newspapers	19	48	19	8	6	=100
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***Based on Form 2 respondents.***

f. Local television news channels that cover your area	27	47	16	7	3	=100
g. The state government in Harrisburg	8	50	25	13	4	=100
h. The federal government in Washington	8	44	28	18	2	=100

17. Would you say you can't trust them very much because they don't care about you, they don't know how to do their job, they don't have the resources they need to do their job or because they are not always honest?

*Based on those who say they trust these people "only a little" or "not at all."*

	Don't care <u>about me</u>	Don't know how <u>to act</u>	Don't have <u>resources</u>	Not always <u>honest</u>	<u>Other</u>	DK/ <u>Ref.</u>	<u>n</u>
a. The police department in your area	20	12	16	45	5	2	=100 (347)
b. The fire department in your area	17	8	28	23	4	20	=100 (53)
c. The public schools in your area	12	20	43	17	4	4	=100 (469)
d. The city or local government	19	12	13	50	4	2	=100 (803)

*Based on Form 1 respondents.*

e. The Philadelphia Inquirer, The Daily News and other local daily newspapers	10	9	7	58	11 <sup>2</sup>	5	=100 (318)
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*Based on Form 2 respondents.*

f. Local television news channels that cover your area	14	7	8	63	7	1	=100 (303)
g. The state government in Harrisburg	23	9	10	51	5	2	=100 (945)
h. The federal government in Washington	22	9	8	55	5	1	=100 (1,128)

18. Overall, how much impact do you think people like you can have in making your community a better place to live—a big impact, a moderate impact, a small impact, or no impact at all?

28	Big
42	Moderate
22	Small
6	No impact at all
<u>2</u>	Don't know/Refused
100	

<sup>2</sup>

Five percent of respondents who offer "other" for this item say "stories are slanted" or "biased."

19. What do you think is the MOST effective way people can have an impact? Is it to . . . **(READ AND ROTATE)**

*Based on those who think people can have an impact on making their community a better place to live.*

3 Give money,  
 40 Volunteer time,  
 45 Get other people involved,  
 6 Complain to authorities,  
 4 **(READ LAST)** Or some other way?  
2 Don't know/Refused  
 100  
 (n=2,349)

20. Suppose you had some problem to take up with an important local official, such as the mayor or local council member, but you did not personally know this official. Do you feel that you would have to find someone who could contact the official FOR you, or could you contact the official directly?

37 Would have to go through connection  
 60 Could approach directly  
 1 Depends on the problem (**VOLUNTEERED**)  
2 Don't know/Refused  
 100

21. If such a situation arose, do you think it would be easy for you to find a person who could contact the official for you?

*Based on those who would have to find someone to contact a local official for them.*

54 Yes, would be easy  
 42 No, would not be easy  
4 Don't know/Refused  
 100  
 (n=891)

22. Have you ever tried to get your local government to pay attention to something that concerned you? **IF YES:** Have you done this more than once?

16 Yes, tried ONCE  
 23 Yes, tried more than once  
 61 No  
 \* Don't know/Refused  
 100

23. (Were you/Were you usually) successful in getting local government to do what you wanted?

*Based on those who have tried to get local government to pay attention to something that concerned them.*

51 Yes  
 36 No  
 10 Mixed/Depends (**VOLUNTEERED**)  
 3 Don't Know/Refused  
 100  
 (n=1,023)

24. Suppose there are things that need to be fixed or improved in your neighborhood. Do you feel you would be able to get your neighbors to do something about it, or do you feel you would have to get help from someone else to get your neighbors to work together?

60 Could get neighbors to work together  
 34 Would have to get help  
 2 Depends on problem (**VOLUNTEERED**)  
 4 Don't know/Refused  
 100

25. Do you think that it would be easy to find someone in your neighborhood who could get your neighbors to work together?

*Based on those who would have to get help from someone to get their neighbors to work together.*

45 Yes, would be easy  
 48 No, would not be easy  
 7 Don't know/Refused  
 100  
 (n=868)

26. Have you ever tried to get your neighbors to work together to fix or improve something in your neighborhood? **IF YES:** Have you done this more than once?

18	Yes, tried ONCE
23	Yes, tried more than once
59	No
<u>  </u> *	Don't know/Refused
100	

27. (Were you/Were you usually) successful in getting your neighbors to work together?

***Based on those who have tried to get their neighbors to work together to fix or improve something in their neighborhood.***

85	Yes
14	No
<u>  </u> 1	Don't Know/Refused
100	

(n=1,043)

28. Suppose there is something at your child's school that you feel should be changed or improved. Do you feel you would know how to get this thing changed on your own, or would you need to get help from someone who knows how to get these kinds of things done?

***Based on parents of school-aged children who live in their household.***

53	Knows how to get done
43	Would have to get help
3	Depends on problem ( <b>VOLUNTEERED</b> )
<u>  </u> 1	Don't know/Refused
100	

(n=672)

29. Do you think it would be easy for you to find someone who knows how to get things changed or improved at your child's school?

***Based on parents who would need help to get things done at their child's school.***

68	Yes, would be easy
29	No, would not be easy
<u>  </u> 3	Don't know/Refused
100	

(n=301)

30. Have you ever tried to get anything changed or improved at your child's school? **IF YES:** Have you done this more than once?

*Based on parents of school-aged children who live in their household.*

18	Yes, tried ONCE
27	Yes, tried more than once
54	No
<u>1</u>	Don't know/Refused
100	
(n=672)	

31. (Were you/Were you usually) successful in getting something changed at your child's school?

*Based on parents who have tried to change or improve something at their child's school.*

79	Yes
19	No
<u>2</u>	Don't know/Refused
100	
(n=318)	

On a different subject . . .

32. When you need help, would you say that you can you turn to many people for support, just a few people, or hardly any people for support?

40	Many people
49	Just a few people
9	Hardly any people
1	No one/None ( <b>VOLUNTEERED</b> )
<u>1</u>	Don't know/Refused
100	

33. Imagine that you got really GOOD NEWS about yourself. OUTSIDE OF THE PEOPLE YOU LIVE WITH, what ONE person would you MOST like to share it with? (**RECORD IN APPROPRIATE CATEGORY**)

23	Parent
12	Brother or sister
11	Child
9	Friend/know from neighborhood/Neighbor
7	Friend from childhood
6	Friend/know from work/Spouse or partner's work
6	Extended family member (e.g. aunt, uncle, cousin etc.)
4	Boyfriend/Girlfriend/Partner
4	Friend-unspecified
3	Friend/know from own school
2	Friend/know from church
2	Clergy or other religious leader
2	Co-worker
1	Boss or supervisor
1	Friend/know from child's activity
1	Teacher/Professor or other mentor figure
1	Other
2	Wouldn't tell anyone outside of the people live with
<u>3</u>	Don't know/Refused

100

34. Does (he/she) live in the same neighborhood as you, the same town or city as you, the same state or further away? (**READ CATEGORIES IF NECESSARY. RECORD IN APPROPRIATE CATEGORY**)

*Based on those who would share good news with someone other than the people they live with.*

24	In the same neighborhood
28	In the same city or town
28	In the same state
18	In a different state
1	In a different country
<u>1</u>	Don't know/Refused

100

(n=2,405)



35. I'm going to read a list of activities, please tell me whether you have spent time participating in each of them in THE PAST YEAR. What about **(INSERT FIRST ITEM. RANDOMIZE ORDER)** have you done this in the past year?
36. In the past MONTH, how many times have you done this? **(PROBE FOR BEST GUESS) (RECORD NUMBER OF TIMES)**

	Didn't do in the <u>past year</u>	<u>Number of times Done in Past Month</u>						DK/ Ref.
		<u>0</u>	<u>1</u>	<u>2</u>	<u>3-5</u>	<u>6+</u>		
a. Taking continuing or adult education classes	76	11	3	2	4	4	* =100	
b. Exercising or working out	29	7	1	4	13	46	* =100	
c. Attending a self-help group, such as those to help you lose weight, quit smoking, or make other personal improvements	89	4	2	1	3	1	* =100	
d. Attending church or religious services	27	13	7	11	34	8	* =100	
e. Participating in a reading group, religious study group, or other study group	79	6	2	3	7	3	* =100	
f. Participating in organized recreational leagues, such as softball or bowling leagues	79	8	1	2	6	4	* =100	
g. Playing cards or board games with a usual group of friends	57	11	9	8	10	5	* =100	
h. Using a computer to send or receive personal e-mail, or to get involved in on-line discussions or "chat groups" over the Internet	77	3	2	2	4	12	* =100	

37. And when you do this, do you mostly keep to yourself or do you find yourself mingling with other people?

*Based on those who have done activity in the past month.*

	Mostly stay <u>to self</u>	Mingle with <u>others</u>	DK/ <u>Ref.</u>	<u>n</u>
a. Taking continuing or adult education classes	23	76	1 =100	(305)
b. Exercising or working out	66	34	* =100	(1,513)
c. Attending a self-help group, such as those to help you lose weight, quit smoking, etc.	27	73	0 =100	(150)
d. Attending church or religious services	28	71	1 =100	(1,383)
e. Participating in a reading group, religious study group, or other study group	7	93	* =100	(314)
f. Participating in organized recreational leagues, such as softball or bowling leagues	3	97	0 =100	(279)
g. Playing cards or board games with a usual group of friends	NA <sup>3</sup>	NA	NA	
h. Using a computer to send or receive personal e-mail, or to get involved in on-line discussions or “chat groups” over the Internet	NA	NA	NA	

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<sup>3</sup>

“NA” indicates the question was not asked about this item.

38. Do you feel close enough to anyone who does this activity with you to ask them for help with a personal problem?

*Based on those who have done activity in the past month.*

	Yes, someone <u>to ask for help</u>	No, no one <u>to ask for help</u>	DK/ <u>Ref.</u>	<u>n</u>
a. Taking continuing or adult education classes	39	59	2	=100 (305)
b. Exercising or working out	46	50	4	=100 (1,513)
c. Attending a self-help group, such as those to help you lose weight, quit smoking, etc.	70	29	1	=100 (150)
d. Attending church or religious services	72	27	1	=100 (1,383)
e. Participating in a reading group, religious study group, or other study group	82	17	1	=100 (314)
f. Participating in organized recreational leagues, such as softball or bowling leagues	64	36	0	=100 (279)
g. Playing cards or board games with a usual group of friends	85	14	1	=100 (707)
h. Using a computer to send or receive personal e-mail, or to get involved in on-line discussions or "chat groups" over the Internet	58	42	*	=100 (506)

39. (Does your child/Do any of your children) participate on a regular basis in any recreational activities such as sports teams, music or dance lessons or scouts?

*Based on parents of children under age 18 who live in their household.*

64	Yes
36	No
*	Don't Know/Refused
100	
(n=866)	

40. Because of (your child's/your children's) participation in these activities, have you developed any new friendships with other parents?

*Based on parents of children under age 18 whose children participate on a regular basis in recreational activities.*

72	Yes
28	No
*	Don't know/Refused
100	
(n=558)	

41. Do you feel close enough to any other parents you know from these activities to ask them for help with a personal problem?

*Based on parents of children under age 18 whose children participate on a regular basis in recreational activities.*

30	Yes
42	No
28	Hasn't developed new friendships with other parents
*	Don't know/Refused
100	
(n=558)	

42. Next I would like to talk with you about volunteer activity. By volunteer activity, I mean not just belonging to an organization, but actually spending your time helping without being paid for it. In the PAST YEAR have you volunteered your time to **(INSERT FIRST ITEM. RANDOMIZE ITEMS)**. How about **(INSERT ITEMS)**?
43. In the past MONTH, on about how many days, if any, have you done this? **(PROBE FOR BEST GUESS) (RECORD NUMBER OF TIMES)**

	Didn't do in the <u>past year</u>	<u>Number of Days Volunteered in Past Month</u>					DK/ <u>Ref.</u>	* =100
		<u>0</u>	<u>1</u>	<u>2</u>	<u>3-5</u>	<u>6+</u>		
a. Any church or religious group	73	7	4	4	9	3	* =100	
b. Any political organizations or candidates	93	3	2	1	1	1	* =100	
c. Any school or tutoring program	84	4	2	2	4	4	* =100	
d. Any environmental organizations	95	2	1	1	1	0	* =100	
e. Any child or youth development programs, such as day care centers, scouts or little league	82	5	2	2	5	4	* =100	
f. Any arts or cultural organization, like a theater or music group, museum, or public TV station	93	2	1	1	2	1	* =100	
g. Any hospital or health organization, including those that fight particular diseases	89	4	2	2	2	1	* =100	
h. Any local government, neighborhood, civic or community group such as block association or a neighborhood watch	84	4	4	3	3	2	* =100	
i. Any organization to help the poor, elderly, or homeless	78	6	5	4	4	3	* =100	

44. And when you volunteered for this organization did you mostly do things that required you to work with other people or did you mostly do tasks by yourself?

*Based on those who have volunteered in the past month.*

	Mostly worked <u>with others</u>	Mostly worked <u>alone</u>	DK/ <u>Ref.</u>	<u>n</u>
a. Any church or religious group	87	12	1 =100	(508)
b. Any political organizations or candidates	78	22	0 =100	(105)
c. Any school or tutoring program	88	12	* =100	(291)
d. Any environmental organizations	79	18	3 =100	(61)
e. Any child or youth development programs, such as day care centers, scouts or little league	86	13	1 =100	(308)
f. Any arts or cultural organization, like a theater or music group, museum, or public TV station	89	10	1 =100	(133)
g. Any hospital or health organization, including those that fight particular diseases	83	17	* =100	(193)
h. Any local government, neighborhood, civic or community group such as block association or a neighborhood watch	85	15	* =100	(304)
i. Any organization to help the poor, elderly, or homeless	75	25	* =100	(403)

45. Do you feel close enough to anyone you know from this volunteer activity to ask them for help with a personal problem? **(RECORD ANSWER)**

*Based on those who have volunteered in the past month.*

	<u>Yes, someone to ask for help</u>	<u>No, no one to ask for help</u>	<u>DK/ Ref.</u>	<u>n</u>
a. Any church or religious group	70	29	1 =100	(508)
b. Any political organizations or candidates	39	61	0 =100	(105)
c. Any school or tutoring program	37	63	* =100	(291)
d. Any environmental organizations	50	50	0 =100	(61)
e. Any child or youth development programs, such as day care centers, scouts or little league	47	52	1 =100	(308)
f. Any arts or cultural organization, like a theater or music group, museum, or public TV station	58	40	2 =100	(133)
g. Any hospital or health organization, including those that fight particular diseases	50	50	0 =100	(193)
h. Any local government, neighborhood, civic or community group such as block association or a neighborhood watch	54	46	* =100	(304)
i. Any organization to help the poor, elderly, or homeless	49	50	1 =100	(403)

46. Thinking about the kinds of organizations I have just listed, do you sometimes wish you could volunteer (more of) your time in any of these kinds of activities, or are you satisfied with how much you volunteer?

55	Wish could volunteer more
44	Satisfied
<u>1</u>	Don't know/Refused
100	

47. What keeps you from volunteering (more) in these kinds of activities? (**REQUIRED PROBE:** Any other reasons?) (**RECORD VERBATIM RESPONSES**)

*Based on those who wish they could volunteer more.*

- 72 Lifestyle/Work (NET)
  - 34 Too busy/No time
    - 6 School
    - 9 Work schedule
  - 26 Long work hours/work-related travel
    - 2 Household chores/Taking care of home
    - 4 Other lifestyle mentions
- 19 Family Commitments (NET)
  - 5 Family-unspecified
  - 13 Busy with children/grandchildren
    - 2 Caring for sick/older family member
- 10 Personal Health/Illness (NET)
  - 5 Personal physical/mental disability
  - 4 Personal health-unspecified
  - 2 Getting old/Slowing down
- 6 Community Activities/Organizations (NET)
  - 1 Lack of activities in neighborhood
  - 2 Lack of awareness or info. about activities/organizations
  - 3 Don't know how to get involved/No special interest
- 2 Laziness
- 2 Transportation problems
- 2 Other
- 1 Don't know

(n=1,402)

*Total exceeds 100% due to multiple responses.*



48. I have one more short list of activities. As I read each one, please tell me if you have ever done it. Have you EVER (**INSERT ITEMS. RANDOMIZE. ITEM e ALWAYS FOLLOWS ITEM d**)?

49. In the past YEAR, about how many times have you done this? (**PROBE FOR BEST GUESS. RECORD NUMBER OF TIMES**)

	Have not ever <u>done this</u>	<u>Number of Times Done in Past Year</u>					DK/ Ref.	
		<u>0</u>	<u>1</u>	<u>2</u>	<u>3-5</u>	<u>6+</u>		
a. Attended a town meeting, public hearing or public affairs discussion group	53	17	10	9	7	4	* =100	
b. Called or sent a letter to any elected official	56	14	11	9	7	3	* =100	
c. Joined or contributed money to an organization in support of a particular cause	34	8	13	13	16	14	2 =100	
d. Participated in union activities	79	11	1	2	3	4	* =100	
<b><i>Based on those who are employed. (n=1,621)</i></b>								
e. Joined together with co-workers to solve a workplace problem	40	10	9	10	13	17	1 =100	

50. Now I'm going to ask a few questions about voting . . . Are you currently registered to vote?

80 Yes/Don't have to register  
20 No  
\* Don't know/Refused  
100

51. Thinking about the 1996 presidential election, when Clinton ran against Dole and Perot, did things come up that kept you from voting, or did you happen to vote?

69 Yes, voted  
31 No, didn't vote  
\* Don't remember if voted  
\* Refused  
100

52. And how often would you say you vote in elections for MAYOR OR COUNCIL MEMBERS IN YOUR CITY OR TOWN—always, NEARLY always, part of the time, or seldom?

42 Always  
 18 Nearly always  
 12 Part of the time  
 16 Seldom  
 1 Other (**VOLUNTEERED**)  
 10 Never vote (**VOLUNTEERED**)  
1 Don't know/Refused  
 100

53. Now I'd like to ask a few questions about where you live . . . In general, how would you rate your NEIGHBORHOOD as a place to live? Would you say it is excellent, very good, good, only fair or poor?

27 Excellent  
 30 Very good  
 25 Good  
 14 Only fair  
 4 Poor  
\* Don't know/Refused  
 100

54. As far as you know, are the people in your neighborhood all the same race as you, are most the same race as you, is there a mixture of racial groups, or are most people in your neighborhood of a different race from you?

17 All the same race  
 35 Most the same race  
 42 Mixture of racial groups  
 5 Most a different race/Predominantly another race  
1 Don't know/Refused  
 100

55. And would you say your neighborhood is a place where people socialize with one another or where the people mostly keep to themselves?

46 Socialize with one another  
 49 Keep to themselves  
 2 Other  
3 Don't know/Refused  
 100

56. In general, how safe would you say you (and your family) are from crime at each of the following locations? First/How about (**INSERT ITEMS**), would you say you (and your family) are very safe, somewhat safe, not too safe or not at all safe from crime?

	<u>Very safe</u>	<u>Some- what safe</u>	<u>Not too safe</u>	<u>Not at all safe</u>	<u>Does not apply</u>	<u>DK/ Ref.</u>	
a. At home at night	53	40	5	2	*	*	=100
b. When walking in your neighborhood after dark	31	47	11	6	5	*	=100

57. AS FAR AS YOU KNOW, does your neighborhood have any of the following problems? (First,) how about (**INSERT ITEMS. RANDOMIZE ITEMS**)?

	<u>Yes</u>	<u>No</u>	<u>DK/Ref.</u>	
a. Teenage gangs	15	81	4	=100
b. Run-down or abandoned buildings and empty lots	19	80	1	=100
c. Tension or arguments among different racial or cultural groups living in the neighborhood	9	89	2	=100
d. Illegal drug use or drug dealing	35	57	8	=100
e. Stealing such as auto theft or burglary	52	46	2	=100
f. Violent assaults such as muggings, rapes or murders	21	77	2	=100

58. In the PAST 12 MONTHS, have you (or someone in your family) been the victim of a crime? (**IF YES:** Was it a violent crime such as a mugging or other physical assault?)

4	Yes, violent crime
10	Yes, not violent crime
86	No
*	Don't know/Refused
100	

59. Now, I'd like you to think back to when you were A CHILD. As I read a list of things that sometimes happen during childhood, please tell me if this is something that happened while you were growing up. **(READ ITEMS) (ROTATE ITEMS)**

	<u>Yes</u>	<u>No</u>	<u>DK/Ref.</u>	
a. Someone in your family worked as a volunteer for a local organization or hospital	42	54	4	=100
b. Someone in your family was the victim of a crime	31	67	2	=100
c. Your parents got divorced	17	82	1	=100

60. Still thinking about when you were a child, how often did your parents or other adults caution you not to trust certain kinds of people— often, sometimes, hardly ever or never?

33	Often
27	Sometimes
21	Hardly ever
17	Never
<u>2</u>	Don't know/Refused
100	

Now on a different subject . . .

61. Did you watch anything on television (FRIDAY/YESTERDAY) or not? **IF "YES" ASK:** About how much time did you spend in total watching any kind of television program (Friday/yesterday), including entertainment programs, news and sports? **(DO NOT READ)**

4	A half hour or less
2	Thirty minutes to less than one hour
11	About one hour
6	More than one hour but less than two hours
19	Two hours to less than three hours
13	Three hours to less than four hours
18	Four or more hours
1	Don't know how long
24	Did not watch yesterday
<u>2</u>	Don't watch television/Don't know/Refused
100	

62. Do you happen to read any DAILY newspaper or newspapers regularly, or not? (**IF YES:** Which ones?)

34 Philadelphia Inquirer  
 18 Philadelphia Daily News  
 2 USA Today  
 3 New York Times  
 2 Wall Street Journal  
 23 Yes, other daily newspaper  
 37 No  
 1 Don't know/Refused

*Total exceeds 100% due to multiple responses.*

63. Did you get a chance to read a daily newspaper yesterday or not?

37 Yes  
 25 No  
 38 Do not regularly read daily newspaper  
 0 Don't know/Refused  
 100

64. Did you watch the news or a news program on television yesterday or not?

61 Yes  
 27 No  
 12 Did not watch television yesterday  
 \* Don't know/Refused  
 100

65. Was any of this LOCAL TV news about your viewing area? This usually comes on before the national news and then later at night at 10 or 11 o'clock.

40 Yes  
 20 No  
 39 Did not watch television at all or the news on television yesterday  
 1 Don't know/Refused  
 100

66. Do you ever listen to LOCAL news on the radio, or not?

69	Yes
31	No
<u>  *</u>	Don't know/Refused
100	

The final group of questions are for statistical purposes only . . .

D1. RESPONDENT'S SEX:

46	Male
<u>  54</u>	Female
100	

D2. On a different subject . . . Are you now employed, unemployed, retired, a homemaker, or a student?

61	Employed, including self-employed
5	Unemployed, including laid off
18	Retired
8	Homemaker
6	Student
2	Disabled ( <b>VOLUNTEERED</b> )
<u>  *</u>	Other
<u>  *</u>	Don't know/Refused
100	

D3. On average, how many hours a week do you spend working AND commuting to work?  
**(RECORD VERBATIM RESPONSES. ROUND TO THE NEAREST WHOLE HOUR)**

*Based on those who are employed.*

19	Less than 40
32	40 to under 50
28	50 to under 60
19	60 or more
<u>  2</u>	Don't Know/Refused
100	

(n=1,621)

D4. Are you now married, LIVING as married, widowed, divorced, separated, or have you never been married?

50	Married
3	Living as married
9	Divorced
4	Separated
9	Widowed
25	Never been married
*	Refused
<u>100</u>	

D5. Have you EVER been divorced?

*Based on those who have ever been married and do not currently report being divorced.*

16	Yes
84	No
*	Refused
<u>100</u>	

(n=1,667)

D6. Do you have any children?

D7. Are you the parent or guardian of any children under 18 now living in your household?

D8. How many of these children are between the ages of 13 and 17?

D9. How many of these children are between the ages 5 and 12?

D10. How many of these children are under the age of 5?

71	Total parents
33	Total parents of children under 18 living in hh
13	Parents of children age 13-17
19	Parents of children age 5-12
14	Parents of children under age 5
29	Total non-parents
*	Refused
<u>100</u>	

D11. What is your age?

20	18 to 29
42	30 to 49
19	50 to 64
16	65 and older
<u>3</u>	Refused
100	

D12. In politics today, do you consider yourself a Republican, Democrat or Independent?

31	Republican
40	Democrat
21	Independent
4	No Preference
1	Other
<u>3</u>	Don't know/Refused
100	

D13. Do you own or rent your home?

63	Own
29	Rent
7	Other arrangement/Live rent free with parents ( <b>VOLUNTEERED</b> )
<u>1</u>	Don't know/Refused
100	

D14. Are you (or your spouse) a member of a labor union?

11	Yes, respondent is
4	Yes, spouse is
2	Yes, both
82	Neither are
<u>1</u>	Don't know/Refused
100	



D15. What is your religious preference—Protestant, Roman Catholic, Jewish, Mormon, or another religious group? **(DO NOT READ. RECORD IN APPROPRIATE CATEGORY)**

D16. Would you describe yourself as a "born again" or evangelical Christian, or not?

43	Protestant
	19 Evangelical
	29 Non-evangelical
37	Roman Catholic
5	Jewish
1	Orthodox Church (Greek or Russian)
*	Mormon (include Church of Jesus Christ of Latter Day Saints)
1	Islam/Muslim
2	Other religion
8	No religion/atheist
<u>3</u>	Don't know/Refused
100	

D17. Are you of Hispanic or Latino descent, such as Mexican, Puerto Rican, Cuban, or some other Spanish background?

4	Yes
95	No
*	Don't know
<u>1</u>	Refused
100	

D18. What is your race? Are you white, black, Asian or some other race?

75	White
20	Black or African-American
1	Asian
2	Other or mixed race
*	Don't know
<u>2</u>	Refused
100	

D19. What is the last grade or class that you completed in school? **(DO NOT READ)**

- 3 None, or grade 1-8
  - 16 High school incomplete (Grades 9-11)
  - 31 High school graduate (Grade 12 or GED certificate)
  - 3 Business, Technical, or vocational school AFTER high school
  - 23 Some college, no 4-year degree
  - 14 College graduate (B.S., B.A., or other 4-year degree)
  - 9 Post-graduate training or professional schooling after college
  - \* Don't know
  - 1 Refused
- 100

D20. Last year, that is in 1995, what was your total family income from all sources, before taxes? Just stop me when I get to the right category. **(READ)**

- 8 Less than \$10,000
  - 11 \$10,000 to under \$20,000
  - 13 \$20,000 to under \$30,000
  - 13 \$30,000 to under \$40,000
  - 10 \$40,000 to under \$50,000
  - 14 \$50,000 to under \$75,000
  - 6 \$75,000 to under \$100,000
  - 6 \$100,000 or more
  - 19 **(DO NOT READ)** Don't know/Refused
- 100

**CLOSE:** Thank you very much for your time. Have a nice day/evening.