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**NEWS** Release

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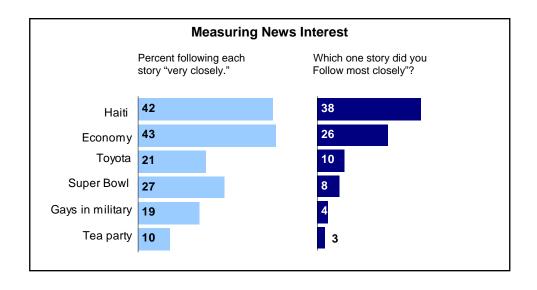
Andrew Kohut, Director Michael Remez, Senior Writer

# Strong Public Interest in Haiti Aftermath PRESS GETS GOOD MARKS FOR COVERING TOYOTA TROUBLES

Americans continue to closely track news about the aftermath of the earthquake in Haiti and the U.S. economy, paying less close attention to the fast-evolving story about serious safety problems with Toyota automobiles. Still, the public is quite laudatory of press coverage of the automaker's problems.

More than four-in-ten say they followed news last week about the U.S. economy (43%) or the earthquake (42%) very closely. Just fewer than four-in-ten (38%) say they followed news about the earthquake aftermath more closely than any other major news story, while 26% say they followed news about the condition of the economy most closely.

By contrast, just about two-in-ten (21%) say they followed news about problems with sudden acceleration and braking in Toyota cars and trucks very closely. One-in-ten say this was the story they followed most closely last week, according to the latest News Interest Index survey, conducted Feb. 5-8 among 1,015 adults by the Pew Research Center for the People & the Press.



# Americans Give Positive Ratings to Press Coverage of Toyota Recall

Americans generally see the press doing a good job covering the problems with Toyota vehicles. Close to six-in-ten rate the media's performance as excellent (14%) or good (44%). About a quarter (26%) see it as only fair, while 10% rate the job done by the press as poor.

Media Coverac than Effo					
Press coverage	Excellent % 14	Good % 44	Only <u>fair</u> % 26	<u>Poor</u> % 10	Don't <u>know</u> % 6=100
Federal government handling of problems	5	23	37	19	16=100
Toyota addressing problems	8	33	33	19	7=100
Q4a, Q4b, Q5. Figures may not add to 100% because of rounding.					

The public is much more

critical of Toyota and the U.S. government handling of the crisis. More than half rate the federal government's job in addressing these problems as only fair (37%) or poor (19%). About a quarter (23%) rate the government's performance as good; 5% say it has been excellent.

More than half are critical of Toyota: 33% assess the carmaker's job of addressing the problems as only fair and 19% say Toyota's performance has been poor. About a third (33%) say the company's performance has been good – 10 points more than say the same about the U.S. government's response – while 8% rate the company's response to the problems as excellent.

Among partisans, few see the government's response to the Toyota safety issues as excellent (4% each of Democrats, Republicans and independents). More than a quarter of Republicans (27%) say the government's response has been poor, compared with 11% of Democrats; 22% of independents say the same.

Views of press coverage are more uniform. Majorities among each group (56% of Republicans, 57% of Democrats and 59% of independents) say the media has done an excellent or good job in covering the problems troubling Toyota vehicles.

## One Month Out, Earthquake Aftermath Still Holds Public's Interest

News from earthquake-ravaged Haiti – including stories last week about 10 American missionaries jailed after trying to leave the country with 33 orphans – continued to attract the public's interest. More than four-in-ten women (44%) say they followed news about the aftermath of the Jan. 12 earthquake more closely than any other story last week, compared with 31% of men. An equal share of men (31%) say they followed news about the U.S. economy most closely, compared with 21% of women. Democrats also tended to follow this news more closely (47% most closely) than Republicans (34%) or independents (33%).

The percentage of Americans who say they followed news about Sunday's Super Bowl more closely than any other story (8%) was comparable to the percentage that followed news about Toyota's troubles most closely (10%). About a quarter (27%) say they followed news about the match-up between the victorious New Orleans Saints and the Indianapolis Colts – very closely. That's about the same as the 26% that said they very closely followed the Colts' Super Bowl win in 2007 over the Chicago Bears. This year, a third of men (33%) say they followed the Super Bowl very closely, compared with 21% of women.

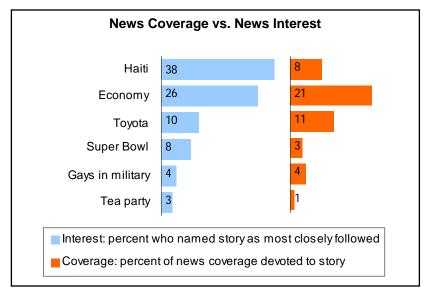
Americans showed limited interest in news about military leaders saying they support allowing gays and lesbians to serve openly in the nation's armed forces, a change from the current "Don't Ask, Don't Tell" policy. Just 4% say this was the news they followed most closely last week. About two-in-ten (19%) say they followed this news very closely. In early 1993, when then-President Bill Clinton sought to lift the ban on gays in the military, the debate drew much greater interest: 45% said they were following the news very closely.

Who is Fo	llowing and Tea		•		ilitary
	Very closely %	Fairly closely %	Not too closely %	Not at all closely %	Don't <u>know</u> %
Gays in Milita Total	19	31	26	24	*=100
Republican Democrat Independent	23 18 17	33 30 30	23 26 27	20 26 25	*=100 *=100 *=100
<b>Tea Party</b> Total	10	14	24	52	*=100
Republican Democrat Independent	16 4 13	20 12 13	21 24 26	43 60 48	*=100 *=100 *=100
Q1b and Q1e.					

The National Tea Party Convention in Nashville, Tenn., also attracted limited interest: 10% say they followed this news very closely, while 3% say this was the news they followed more closely than any other.

Fewer than two-in-ten
Republicans (16%) say they
followed this news very closely,
compared with 4% of
Democrats. Among
independents, 13% say they
very closely followed the
convention.

According to a separate analysis by the Pew Research Center's Project for Excellence

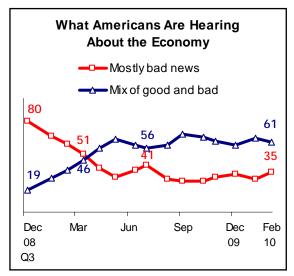


in Journalism, the media devoted the most newshole last week to the economy. Reporting on the nation's troubled economy, including stories about the impact of President Obama's proposed budget, made up 21% of coverage. Reporting on the Toyota recalls accounted for 11% of the newshole, while developments in Haiti made up another 8%. Stories about potential changes to the nation's policies on gays and lesbians in the military made up 4%, while the Super Bowl accounted for 3% of the newshole. The Tea Party convention made up just 1% of the coverage examined.

# Economic News Seen as Mixed, though More See as Mostly Bad

About six-in-ten Americans (61%) say they are hearing a mix of good and bad news about the economy, not much different from the 65% that said the same in early January. However, 35% say they are hearing mostly bad news about the economy, up from 29% the week of Jan. 8-11. Just 4% say they are hearing mostly good news about the economy, about the same as the 5% that said this last month.

The gap in negative partisan perceptions of economic news has widened since early January, as perceptions have become increasingly negative



among Republicans: 46% of Republicans now say they are hearing mostly bad news about the economy, compared with 24% of Democrats and 36% of independents. Last month, 37% of Republicans said they were hearing mostly bad economic news, compared with 24% of Democrats. At that point, 30% of independents said they were hearing mostly negative economic news. In the current survey, 69% of Democrats, 60% of independents and 52% of Republicans say they are hearing a mix of good and bad economic news.

These findings are based on the most recent installment of the weekly News Interest Index, an ongoing project of the Pew Research Center for the People & the Press. The index, building on the Center's longstanding research into public attentiveness to major news stories, examines news interest as it relates to the news media's coverage. The weekly survey is conducted in conjunction with The Project for Excellence in Journalism's News Coverage Index, which monitors the news reported by major newspaper, television, radio and online news outlets on an ongoing basis. In the most recent week, data relating to news coverage were collected from Feb. 1-7, 2010, and survey data measuring public interest in the top news stories of the week were collected Feb. 5-8, 2010, from a nationally representative sample of 1,015 adults.

#### **About the News Interest Index**

The *News Interest Index* is a weekly survey conducted by the Pew Research Center for the People & the Press aimed at gauging the public's interest in and reaction to major news events.

This project has been undertaken in conjunction with the Project for Excellence in Journalism's *News Coverage Index*, an ongoing content analysis of the news. The News Coverage Index catalogues the news from top news organizations across five major sectors of the media: newspapers, network television, cable television, radio and the internet. Each week (from Monday through Sunday) PEJ compiles this data to identify the top stories for the week. The News Interest Index survey collects data from Friday through Monday to gauge public interest in the most covered stories of the week.

Results for the weekly surveys are based on landline telephone interviews among a nationwide sample of approximately 1,000 adults, 18 years of age or older, conducted under the direction of ORC (Opinion Research Corporation). For results based on the total sample, one can say with 95% confidence that the error attributable to sampling is plus or minus 4 percentage points.

In addition to sampling error, one should bear in mind that question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of opinion polls, and that results based on subgroups will have larger margins of error.

For more information about the Project for Excellence in Journalism's News Coverage Index, go to www.journalism.org.

# About the Pew Research Center for the People & the Press

The Pew Research Center for the People & the Press is an independent opinion research group that studies attitudes toward the press, politics and public policy issues. We are sponsored by The Pew Charitable Trusts and are one of seven projects that make up the Pew Research Center, a nonpartisan "fact tank" that provides information on the issues, attitudes and trends shaping America and the world.

The Center's purpose is to serve as a forum for ideas on the media and public policy through public opinion research. In this role it serves as an important information resource for political leaders, journalists, scholars, and public interest organizations. All of our current survey results are made available free of charge.

All of the Center's research and reports are collaborative products based on the input and analysis of the entire Center staff consisting of:

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For more information about the Pew Research Center for the People & the Press' weekly News Interest Index, go to <a href="https://www.people-press.org">www.people-press.org</a>.

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# PEW RESEARCH CENTER FOR THE PEOPLE & THE PRESS February 5-8, 2010 NEWS INTEREST INDEX OMNIBUS SURVEY FINAL TOPLINE N=1,015

Q.1 As I read a list of some stories covered by news organizations this past week, please tell me if you happened to follow each news story very closely, fairly closely, not too closely, or not at all closely. First, [INSERT ITEM; RANDOMIZE] [IF NECESSARY "Did you follow [ITEM] very closely, fairly closely, not too closely or not at all closely?"]

		Very <u>closely</u>	Fairly closely	Not too closely	Not at all closely	DK/ <u>Refused</u>
a.	Reports about the condition of the U.S. economy	<u>erosery</u>	crosery	crosery	<u>crosery</u>	reruseu
	February 5-8, 2010	43	36	13	9	*
	January 29-February 1, 2010	45	32	13	10	*
	January 22-25, 2010	41	34	14	10	*
	January 15-18, 2010	37	38	14	11	*
	January 8-11, 2010	39	33	15	12	*
	December 18-21, 2009	45	31	14	10	0
	December 11-14, 2009	42	31	14	13	*
	December 4-7, 2009	41	36	13	9	1
	November 13-16, 2009	38	33	14	15	*
	October 30-November 2, 2009	34	32	17	16	*
	October 23-26, 2009	44	30	15	10	1
	October 9-12, 2009	41	29	16	13	*
	October 2-5, 2009	44	30	15	11	0
	September 25-28, 2009	44	37	10	10	*
	September 18-21, 2009	44	34	15	7	*
	September 11-14, 2009	45	32	14	9	*
	September 3-6, 2009	41	31	15	13	*
	August 28-31, 2009	45	30	13	12	1
	August 21-24, 2009	50	27	13	10	1
	August 14-17, 2009	41	37	11	12	*
	August 7-10, 2009	42	34	13	10	*
	July 31-August 3, 2009	46	34	11	8	*
	July 24-27, 2009	45	35	12	8	*
	July 17-20, 2009	43	35	11	11	1
	July 10-13, 2009	37	38	13	11	*
	July 2-5, 2009	38	35	15	12	*
	June 19-22, 2009	42	33	15	10	*
	June 12-15, 2009	41	35	12	12	*
	June 5-8, 2009	41	34	11	14	*
	May 29-June 1, 2009	43	37	11	8	*
	May 21-24, 2009	44	35	13	9	*
	May 15-18, 2009	44	35	12	8	*
	May 8-11, 2009	42	34	12	12	*
	May 1-4, 2009	47	36	11	5	1
	April 17-20, 2009	52	30	10	7	1
	April 9-13, 2009	48	29	13	10	0
	March 27-30, 2009	48	32	10	10	*
	March 20-23, 2009	52	34	8	6	*
	March 13-16, 2009	48	33	9	10	*
	February 27-March 2, 2009	56	30	8	6	*
	February 13-16, 2009	55	29	10	6	*

January 30-February 2, 2009	52	31	12	5	*
January 23-26, 2009 Q.1 CONTINUED	57	30	8	5	0
	Very	Fairly	Not too	Not at all	DK/
	<u>closely</u>	closely	closely	closely	Refused
January 16-19, 2009	43	35	13	9	*
January 2-4, 2009	42	36	15	7	*
December 12-15, 2008	51	33	9	7	*
December 5-8, 2008	42	38	13	7	*
November 21-24, 2008	59	24	9	8	*
November 14-17, 2008	56	29	9	6	*
November 7-10, 2008	54	31	8	7	*
October 31-November 3, 2008	63	27	6	4	*
October 24-27, 2008	52	35	7	5	1
October 17-20, 2008	62	29	6	3	*
October 10-13, 2008	65	25	7	3	*
October 3-6, 2008	69	23	5	3	*
September 26-29, 2008	70	22	5	3	*
September 19-22, 2008	56	27	12	5	*
September 17-22, 2008 September 5-8, 2008	44	33	16	7	*
August 29-31, 2008	41	34	13	11	1
August 15-18, 2008	39	36	15	10	*
August 13-16, 2008 August 8-11, 2008	39	35	16	10	*
August 1-4, 2008 August 1-4, 2008	47	34	11	8	0
•	47 46	32	10	8 12	*
July 25-28, 2008	45	33	13	9	*
July 18-21, 2008					
July 11-14, 2008	44	33	12	10	1
June 27-30, 2008	49	31	12	7	1
June 13-16, 2008	42	33	14	11	*
May 9-12, 2008	45	31	13	11	
May 2-5, 2008	43	31	15	10	1
April 18-21, 2008	41	35	13	10	1
April 4-7, 2008	39	37	12	12	*
March 28-31, 2008	42	36	14	8	*
March 20-24, 2008	45	33	13	9	*
February 29-March 3, 2008	38	35	15	11	1
February 15-18, 2008	37	36	11	16	8
February 1-4, 2008	40	37	14	8	1
January 18-21, 2008	42	31	16	11	*
January 11-14, 2008	36	32	15	16	1
November 2-5, 2007	27	37	16	19	1
October 19-22, 2007	25	34	20	21	*
August 10-13, 2007	28	36	18	18	*
Mid-November, 2006	31	40	17	11	1
December, 2005	35	35	18	11	1
Early November, 2005	35	39	17	9	*
Mid-May, 2005	30	39	19	11	1
January, 2005	35	41	17	7	*
Mid-October, 2004	30	43	16	10	1
Early September, 2004	39	34	15	11	1
Mid-January, 2004	37	41	15	7	*
December, 2003	35	38	14	11	2
November, 2003	40	34	15	10	1
October, 2003	32	39	16	12	1
September, 2003	39	30	18	12	1
March, 2003	40	35	16	8	1

January, 2003	February, 2003	42	33	15	10	*
December, 2002	January, 2003	40	35	13	11	1
December, 2002   38   34   17   10   1	Q.1 CONTINUED					
December, 2002   38		•	•			
February, 2002	D 1 2002					
January, 2002  December, 2001  Mid-November, 2001  June, 2001  May, 2001  April, 2001  April, 2001  January, 1995  Cef 41  Certain 1995  February, 1995  Caf 41  Cartain 199  February, 1995  Caf 41  Cartain 199  February, 1995  Caf 41  Cartain 199  February, 1994  Catober, 1994  Catober, 1994  January, 1994  January, 1994  January, 1994  January, 1994  January, 1994  January, 1994  Berbruary, 1993  Cetober, 1993  Cetober, 1993  September, 1993  August, 1993  August, 1993  August, 1993  August, 1993  August, 1993  February, 1993  January, 1994  January, 1994  August, 1993  August, 1993  February, 1993  August, 1993  February, 1993  August, 1993  February, 1994  August, 1993  February, 1993  August, 1993  February, 1994  August, 1992  August, 1992  August, 1992  August, 1993  August, 1993  February, 1994  August, 1992  August, 1992  August, 1992  August, 1992  August, 1992  August, 1992  August, 1993  August, 1994  August, 1992  August, 1992  August, 1993  August, 1994  August, 1994  August, 1995  August, 1996						
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September, 1993   37   40   14   8   1     Early September, 1993   39   39   14   9   *     August, 1993   41   36   14   9   *     May, 1993   37   38   18   6   1     February, 1993   49   36   10   5   *     January, 1993   42   39   12   7   *     September, 1992   43   37   13   6   1     May, 1992   39   39   15   6   1     May, 1992   47   38   11   4   *     February, 1992   47   37   10   6   *     January, 1992   44   40   11   5   *     October, 1991   36   38   16   9   1    b. The National Tea Party Convention in Nashville, Tennessee   February 5-8, 2010   10   14   24   52   *     TREND FOR COMPARISON:   July 23-26, 1999: The Reform Party convention in Michigan   1   8   15   75   1    c. The aftermath of a major earthquake and relief efforts in Haiti   February 5-8, 2010   42   39   13   6   *     January 29-February 1, 2010   45   38   13   4   *     January 29-February 1, 2010   45   38   13   4   *     January 15-18, 2010: A major earthquake in   Haiti   60   28   8   4   *     TREND FOR COMPARISON:   August 14-17, 2009: A typhoon that caused						
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July 23-26, 1999: The Reform Party convention in Michigan       1       8       15       75       1         c. The aftermath of a major earthquake and relief efforts in Haiti       February 5-8, 2010       42       39       13       6       *         January 29-February 1, 2010       45       38       13       4       *         January 22-25, 2010       50       40       8       3       *         January 15-18, 2010: A major earthquake in Haiti       60       28       8       4       *         TREND FOR COMPARISON: August 14-17, 2009: A typhoon that caused       August 24-17, 2009: A typhoon that caused       40       8       4       *	February 5-8, 2010	10	14	24	52	*
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efforts in Haiti February 5-8, 2010						
January 29-February 1, 2010	efforts in Haiti					
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TREND FOR COMPARISON: August 14-17, 2009: A typhoon that caused						
August 14-17, 2009: A typhoon that caused		60	28	8	4	*
flooding and mudslides in Taiwan 7 21 30 41 1						
	flooding and mudslides in Taiwan	7	21	30	41	1

0.1	April 9-13, 2009: A major earthquake in Italy May 16-19, 2008: The earthquake in China CONTINUED	18 30	35 41	25 17	22 12	*
Ų.i	CONTINUED	Very closely	Fairly closely	Not too closely	Not at all closely	DK/ Refused
	May 9-12, 2008: Reports about the cyclone that hit Burma	23	35	23	19	*
	November 2-5, 2007: The impact of Hurricane Noel on the Bahamas and Cuba September 7-10, 2007: The impact of	11	22	31	35	1
	Hurricanes Felix and Henriette on Mexico and Central America August 24-27, 2007: The destruction caused by	14	29	29	27	1
	Hurricane Dean in Mexico and the Caribbean October, 2005: The earthquake in Pakistan	18 22	39 39	24 23	18 16	1
	January 2005: The earthquake and tsunami in the Indian Ocean	58	32	7	3	*
				•		*
	January 2004: The earthquake in Iran	16	34	31	19	
	February 2001: The earthquake in India March 2000: Flood rescue efforts in	15	33	31	20	1
	Mozambique	10	26	30	34	*
	September 1999: The earthquake in Turkey November 1998: Hurricane Mitch and the rain	27	37	23	12	1
	and mudslides in Central America	36	36	16	11	1
	February 1995: The earthquake in Japan May 1991: The cyclone that devastated	25	47	20	8	*
	Bangladesh	23	36	23	17	1
	July 1990: The earthquake in Iran	20	36	28	16	*
d.	Concerns about problems with sudden acceleration and braking in Toyotas February 5-8, 2010 January 29-February 1, 2010: Toyota's recall and temporary halt of sales of many cars and	21	39	23	17	*
	trucks because of problems with sudden acceleration TREND FOR COMPARISON:	21	30	22	26	1
	Early October, 2000: The recall of defective Firestone tires	42	34	16	8	*
e.	Military leaders saying they support allowing gays to serve openly in the military February 5-8, 2010  TREND FOR COMPARISON:	19	31	26	24	*
	July 29-August 1, 1993: Bill Clinton's decision to ease the ban on homosexuals in the military February 20-23, 1993: Bill Clinton's attempts to	44	37	13	5	1
	lift the ban on gays in the military	45	35	14	6	*
f.	The Super Bowl February 5-8, 2010 TREND FOR COMPARISON:	27	20	20	33	*
	January 30-February 2, 2009	19	15	26	38	1
	February 1-4, 2008	20	21	27	32	*
	February 9-12, 2007	26	21	16	36	1
	February, 2000	31	22	15	32	0
	reditiary, 2000	31	22	13	34	U

February, 1990 22 22 19 37 0

- Q.2 Which ONE of the stories I just mentioned have you followed most closely, or is there another story you've been following MORE closely? [DO NOT READ LIST. ACCEPT ONLY ONE RESPONSE.]
  - The aftermath of a major earthquake and relief efforts in Haiti
  - Reports about the condition of the U.S. economy
  - 10 Concerns about problems with sudden acceleration and braking in Toyotas
  - 8 The Super Bowl
  - 4 Military leaders saying they support allowing gays to serve openly in the military
  - 3 The National Tea Party Convention in Nashville, Tennessee
  - 6 Some other story (**VOL.**)
  - 5 Don't know/Refused (VOL.)

### Thinking about recent economic news ...

Q.3 Are you hearing mostly good news about the economy these days, mostly bad news about the economy or a mix of both good and bad news?

	Hearing	Hearing	A mix of	
	mostly	mostly	good and	DK/
	good news	bad news	bad news	Refused
February 5-8, 2010	4	35	61	*
January 8-11, 2010	5	29	65	1
December 4-7, 2009	7	33	59	1
October 30-November 2, 2009	5	31	62	2
October 9-12, 2009	6	27	66	1
September 3-6, 2009	5	27	68	1
August 7-10, 2009	11	29	59	1
July 2-5, 2009	3	41	56	*
June 12-15, 2009	4	37	59	*
May 8-11, 2009	4	31	64	1
April 9-13, 2009	4	39	56	1
March 13-16, 2009	2	51	46	1
February 13-16, 2009	2	60	37	1
January 16-19, 2009	2	67	30	1
December 5-8, 2008	1	80	19	*

Q.4 How would you rate the job [INSERT ITEM; RANDOMIZE] has done in addressing problems with Toyota vehicles: Would you say excellent, good, only fair or poor? What about [NEXT ITEM]?

	m	Excellent	Good	Only <u>Fair</u>	<u>Poor</u>	DK/ <u>Refused</u>
a.	Toyota February 5-8, 2010	8	33	33	19	7
b.	The U.S. federal government February 5-8, 2010	5	23	37	19	16

Q.5 How would you rate the job the press has done in covering the problems with Toyota vehicles? Would you say excellent, good, only fair or poor?

Feb 5-8	
<u>2010</u>	
14	Excellent
44	Good
26	Only fair
10	Poor
6	Don't know/Refused (VOL.)

Q.6 Do you or anyone in your household regularly drive a Toyota car or truck or a Pontiac Vibe?

Feb 5-8	
<u>2010</u>	
26	Yes
74	No
*	Don't know/Refused (VOL.)