
Daily Internet Tracking Survey Topline
May 2-June 30 2000 and Nov. 22-Dec. 21 2000

Princeton Survey Research Associates
for the Pew Internet in American Life Project

Q6 Do you ever go online to access the Internet or World Wide Web or to send and receive email?

| | <u>MAY/JUNE</u> <u>2000</u> | | <u>NOV/DEC</u> <u>2000</u> |
|---|--------------------------------|--------------------|-------------------------------|
| % | 47 | Goes online | 56 |
| | 53 | Does not go online | 44 |

Q7 Did you happen to go online or check your email **YESTERDAY?**
Based on Internet users

| | <u>MAY/JUNE</u> <u>2000</u> | | <u>NOV-DEC</u> <u>2000</u> |
|---|--------------------------------|---------------------------------|-------------------------------|
| % | 52 | Yes, went online yesterday | 56 |
| | 48 | No, did not go online yesterday | 44 |
| | * | Don't know/Refused | 0 |

Q8/9 When you went online yesterday, did you go online from HOME?
Did you go online from WORK yesterday?

Based on users who went online yesterday

| | MAY/JUNE 2000 | | NOV/DEC 2000 |
|---|------------------|-------------------------------|-----------------|
| % | 58 | Online yesterday at home only | 56 |
| | 22 | Online yesterday at work only | 21 |
| | 18 | Both at home and at work | 20 |
| | 2 | Don't know/Refused | 3 |

Q10 Counting all of your online sessions, how much time did you spend online yesterday?
Based on users who went online yesterday

| | MAY/JUNE 2000 | | NOV/DEC 2000 |
|---|------------------|--|-----------------|
| % | 10 | Less than 15 minutes | 10 |
| | 14 | 15 minutes to less than a half hour | 14 |
| | 18 | Half hour or more but less than 1 hour | 16 |
| | 18 | About an hour | 22 |
| | 8 | More than 1 hour but less than 2 hours | 10 |
| | 12 | 2 hours or more but less than 3 hours | 12 |
| | 8 | 3 hours or more but less than 4 hours | 5 |
| | 11 | 4 hour or more | 10 |
| | 1 | Don't know/Refused | * |

Q11 What TIME did you go online yesterday — in the early morning before 9:00; between 9 and 12 noon; between noon and 5:00; between 5 and 9 in the evening; or after 9 at night?
(RECORD ALL THAT APPLY)

Based on users who went online yesterday

| | MAY/JUNE 2000 | | NOV/DEC 2000 |
|---|------------------|--------------------------------------|-----------------|
| % | 24 | In the early morning before 9:00 | 25 |
| | 22 | Between 9:00 and 12 noon | 25 |
| | 25 | Between noon and 5:00 | 34 |
| | 24 | Between 5:00 and 9:00 in the evening | 32 |
| | 17 | After 9:00 at night | 16 |
| | 3 | Don't know/Refused | 2 |

Q12 When did you first start going online: was it within the last six months, a year ago, two or three years ago, or more than three years ago?

Based on Internet users

| | MAY/JUNE 2000 | | NOV/DEC 2000 |
|---|------------------|----------------------------|-----------------|
| % | 15 | Within the last six months | 12 |
| | 19 | A year ago | 18 |
| | 33 | Two or three years ago | 34 |
| | 33 | More than three years ago | 36 |
| | * | Don't know/Refused | * |

Q13 Do you ever go online from HOME?

Based on Internet users

| | MAY/JUNE 2000 | | NOV/DEC 2000 |
|---|------------------|-------------------------------------|-----------------|
| % | 83 | Yes, go online from home | 84 |
| | 39 | Went online from home yesterday | 43 |
| | 44 | Go online from home (not yesterday) | 41 |
| | 17 | Don't go online from home | 16 |
| | 0 | Don't know/Refused | 0 |

Q14 In general, how often do you go online from HOME — several times a day, about once a day, 3-5 days a week, 1-2 days a week, once every few weeks, or less often?

Based on users who go online from home

| | MAY/JUNE 2000 | | NOV/DEC 2000 |
|---|------------------|---------------------|-----------------|
| % | 23 | Several times a day | 22 |
| | 30 | About once a day | 30 |
| | 22 | 3-5 days a week | 22 |
| | 16 | 1-2 days a week | 18 |
| | 6 | Every few weeks | 5 |
| | 3 | Less often | 4 |
| | * | Don't know/Refused | * |

Q15 Do you ever go online from WORK?

Based on Internet users

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| | <u>MAY/JUNE</u> <u>2000</u> | | <u>NOV/DEC</u> <u>2000</u> |
|---|--------------------------------|-------------------------------------|-------------------------------|
| % | 50 | Yes, go online from work | 51 |
| | 21 | Went online from work yesterday | 23 |
| | 29 | Go online from work (not yesterday) | 28 |
| | 50 | Don't go online from work | 49 |
| | * | Don't know/Refused | * |

Q16 In general, how often do you go online from WORK — several times a day, about once a day, 3-5 days a week, 1-2 days a week, once every few weeks, or less often?

Based on users who go online from work

| | <u>MAY/JUNE</u> <u>2000</u> | | <u>NOV/DEC</u> <u>2000</u> |
|---|--------------------------------|---------------------|-------------------------------|
| % | 41 | Several times a day | 49 |
| | 22 | About once a day | 21 |
| | 14 | 3-5 days a week | 11 |
| | 12 | 1-2 days a week | 11 |
| | 5 | Every few weeks | 3 |
| | 5 | Less often | 4 |
| | 1 | Don't know/Refused | 1 |

Q17/18 Please tell me if you ever do any of the following when you go online. Do you ever...
 (INSERT) Did you happen to do this YESTERDAY, or not?

Based on Internet users

| | HAVE DONE THIS | | |
|--|------------------------|------------------|----------------------|
| | EVER HAVE DONE THIS | DID YESTERDAY | NO, HAVE NOT DONE |
| Send or read e-mail | | | |
| May-June | 92 | 44 | 8 |
| Nov-Dec | 93 | 49 | 7 |
| Get news online | | | |
| May-June | 60 | 18 | 40 |
| Nov-Dec | 63 | 22 | 37 |
| Get financial information such as stock quotes or mortgage interest rates | | | |
| May-June | 43 | 12 | 57 |
| Nov-Dec | 45 | 13 | 55 |
| Look for health or medical information | | | |
| May-June | 55 | 5 | 45 |
| Nov-Dec | 57 | 5 | 43 |
| Not including email, do any type of work or research online for your job | | | |
| May-June | 50 | 14 | 50 |
| Nov-Dec | 52 | 16 | 48 |
| Look for news or information about politics and the campaign | | | |
| May-June | 34 | 7 | 66 |
| Nov-Dec | 48 | 17 | 52 |
| Look for information about a hobby or interest | | | |
| May-June ² | 71 | 18 | 29 |
| Nov-Dec | 79 | 19 | 21 |
| Go online for no particular reason, just for fun or to pass the time | | | |
| May-June | 61 | 18 | 39 |
| Nov-Dec | 68 | 23 | 32 |
| Buy a product online, such as books, music, toys or clothing | | | |
| May-June | 46 | 4 | 54 |
| Nov-Dec | 52 | 5 | 48 |

Q22/23 As I read another short list, please tell me if you ever do any of the following when you go online. Do you ever ...**(INSERT ITEM; ROTATE ITEMS)** Did you happen to do this YESTERDAY, or not?

Based on Internet users

| | HAVE DONE THIS | | |
|---|------------------------|------------------|----------------------|
| | EVER HAVE DONE THIS | DID YESTERDAY | NO, HAVE NOT DONE |
| Do research for school or training | | | |
| May-June | 52 | 12 | 48 |
| Nov-Dec | 53 | 8 | 47 |
| Buy or sell stocks, mutual funds or bonds | | | |
| May-June | 12 | 2 | 88 |
| Nov-Dec | 14 | 1 | 86 |

