

**2021 PEW RESEARCH CENTER'S AMERICAN TRENDS PANEL
WAVE 90 MAY 2021
TOPLINE
MAY 17-31, 2021
N=2,548**

NOTE: ALL NUMBERS ARE PERCENTAGES UNLESS OTHERWISE NOTED. THE PERCENTAGES LESS THAN 0.5% ARE REPLACED BY AN ASTERISK (*). ROWS/COLUMNS MAY NOT TOTAL 100% DUE TO ROUNDING.

	Sample size	Margin of error at 95% confidence level
U.S. adult Twitter users	2,548	+/- 3.4 percentage points

[OTHER QUESTIONS NOT SHOWN]

ASK ALL:

TWDEMOCRACY Overall, do you think Twitter is... **[RANDOMIZE RESPONSES 1 & 2, KEEP 3 LAST]**

May 17-31,
2021

37	Mostly GOOD for American democracy
38	Mostly BAD for American democracy
24	Has no impact on American democracy
1	No answer

Now thinking about how you use Twitter...

ASK ALL:

WHYUSE1 Please indicate if each of the following is a reason you use Twitter. **[RANDOMIZE ITEMS]**

	<u>Yes, a reason I use Twitter</u>	<u>No, not a reason I use Twitter</u>	<u>No answer</u>
a. Entertainment May 17-21, 2021	74	25	1
b. A way to stay informed May 17-21, 2021	64	36	*
c. A way to express my opinions May 17-21, 2021	39	61	*
d. Keeping me connected to other people May 17-21, 2021	50	49	1
e. Lets me see different points of view May 17-21, 2021	53	47	1

f.	It's useful for my job or school			
	May 17-21, 2021	21	79	*

ASKED OF THOSE WHO SAID "YES" TO MORE THAN ONE ITEM IN WHYUSE1, RESULTS RECALCULATED TO ALL:

WHYUSE2 Which would you say is the MOST important reason you use Twitter?

May 17-31,	
<u>2021</u>	
42	Entertainment
20	A way to stay informed
10	Keeping me connected to other people
9	Lets me see different points of view
8	A way to express my opinions
6	It's useful for my job or school
6	No reason given

ASK ALL:

PUBPRIV As far as you know, is your Twitter account currently set to "public" so that anyone can see your tweets, or "private" so that only people who follow you can see your tweets?

May 17-31,	
<u>2021</u>	
53	Public
29	Private
17	I'm not sure
*	No answer

ASK ALL:

FREQUSE How often would you say you visit Twitter?

May 17-31,	
<u>2021</u>	
38	Every day
29	At least once a week but not every day
18	A few times a month
15	Less often
*	No answer

ASK DAILY USERS (FREQUSE=1) [N=996]:

FREQUSEDAILY On a typical day, how often do you visit Twitter?

May 17-31,	
<u>2021</u>	
28	Too many times to count
50	Occasionally throughout the day
22	Once or twice
0	No answer

ASK ALL:

CONSIDERTW How much, if at all, do you consider the following when deciding whether to do things on Twitter that might be visible to other people – such as posting, retweeting, or liking something? **[RANDOMIZE ITEMS]**

	<u>A great deal</u>	<u>Some</u>	<u>Not too much</u>	<u>Not at all</u>	<u>No answer</u>
a. Whether it will offend people who follow you May 17-31, 2021	15	25	29	30	1
b. Whether it could be used against you in the future May 17-31, 2021	27	27	33	21	1
c. The potential for others to attack or harass you May 17-31, 2021	19	25	26	28	1
d. Who can see it May 17-31, 2021	20	34	24	22	1
e. Whether it portrays you in a positive light to others May 17-31, 2021	19	31	27	22	1

ASK ALL:

TWSEE1 Regardless of how often you seek it out, how much of what you SEE on Twitter is related to political or social issues?

May 17-31,

2021

41	A lot
36	Some
16	A little
6	None
1	No answer

ASK ALL:

POSTLURK Would you say you mostly use Twitter to... **[RANDOMIZE RESPONSES 1 & 2, KEEP 3 LAST]**

May 17-31,

2021

64	See what others are saying
7	Express your own opinions
28	An equal mix of both
1	No answer

ASK ALL:

LIKETWEET When you use Twitter, how often do you "like" tweets by clicking or tapping the small heart icon below them?

May 17-31,

2021

16	Almost always
45	Occasionally
26	Rarely
12	Never
1	No answer

ASK ALL:

WHYLIKE In general, what is your MAIN reason for "liking" tweets? **[RANDOMIZE RESPONSES 1-3, KEEP 4 LAST]**

May 17-31,

2021

67	To show my support or agreement
10	To bookmark or save the tweet so I can find it later
9	To boost the visibility of the tweet for other users
12	No particular reason
1	No answer

ASK ALL:

YOUFOLLOW How many accounts do you follow on Twitter? Just your best guess is fine.

May 17-31,

2021

23	Less than 20
29	20-99
32	100-499
9	500-999
5	1,000-4,999
1	More than 5,000
1	No answer

ASK ALL:

FOLLOWYOU How many accounts FOLLOW YOU on Twitter? Just your best guess is fine.

May 17-31,

2021

39	Less than 20
25	20-99
22	100-499
6	500-999
4	1,000-4,999
1	More than 5,000
3	No answer

ASK ALL:

USEIMPACT How has your use of Twitter over the last year affected each of the following things for you? **[RANDOMIZE ITEMS; RANDOMIZE ORDER OF RESPONSE OPTIONS 1 AND 2, KEEPING SAME ORDER THROUGHOUT SERIES; KEEP 3 LAST]**

	<u>Increased</u>	<u>Decreased</u>	<u>Had no impact</u>	<u>No answer</u>
a. Your understanding of current events May 17-21, 2021	46	5	47	1
b. How politically engaged you feel May 17-21, 2021	30	9	60	1
c. Your stress levels May 17-21, 2021	26	7	66	1
d. How much you know about the lives of celebrities and public figures May 17-21, 2021	34	8	58	1

ASK ALL:

MISYOU How much inaccurate or misleading information do you come across when using Twitter?

May 17-31,

2021

33	A lot
57	A little
8	None
1	No answer

ASK ALL:

TWPROBLEMS How much of a problem, if at all, do you think each of the following is on Twitter? **[RANDOMIZE ITEMS]**

	<u>A major problem</u>	<u>A minor problem</u>	<u>Not a problem</u>	<u>No answer</u>
a. The tone or civility of discussions May 17-31, 2021	38	45	16	1
b. Twitter banning users from the platform May 17-31, 2021	25	33	41	1
c. Twitter limiting the visibility of certain posts May 17-31, 2021	31	36	32	1
d. Harassment or abuse from other users May 17-31, 2021	47	39	8	1

e. Inaccurate or misleading information				
May 17-31, 2021	53	38	8	1

ASK ALL:

WHOSEE Regardless of how often you tweet, how many people do you think see the content you share on Twitter?

May 17-31,		
<u>2021</u>		
11	Many people	
67	Only a few people	
21	Nobody	
1	No answer	

ASK ALL:

TWHARASSYOU Have you personally experienced harassing or abusive behavior on Twitter?

May 17-31,		
<u>2021</u>		
17	Yes, this has happened to me	
82	No, this has not happened to me	
1	No answer	

ASK ALL:

TWREGRET Have you ever posted something on Twitter that you later regretted sharing?

May 17-31,		
<u>2021</u>		
21	Yes, I have done this	
78	No, I have not done this	
1	No answer	