

Topline questionnaire

Pew Research Center
Mobile Technology and Its Social Impact Survey 2018
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Methodological notes:

- Survey results are based on national samples. For further details on sample designs, see the Methodology section and our [international survey methods database](#).
- Due to rounding, percentages may not total 100%. The topline “total” columns show 100% because they are based on unrounded numbers.
- Not all questions included in the Mobile Technology and Its Social Impact Survey 2018 are presented in this topline. Omitted questions have either been previously released or will be released in future reports.

	Q4. Do you own a mobile phone – yes or no?			
	Yes	No	DK/Refused	Total
Colombia	89	11	0	100
India	70	30	0	100
Jordan	94	6	0	100
Kenya	89	11	0	100
Lebanon	89	11	0	100
Mexico	78	22	0	100
Philippines	73	27	0	100
South Africa	87	13	0	100
Tunisia	91	9	0	100
Venezuela	68	32	0	100
Vietnam	97	3	0	100

	Q5. ASK ONLY THOSE WHO DO NOT OWN A MOBILE PHONE: Do you regularly use someone else's mobile phone – yes or no?				
	Yes	No	DK/Refused	Total	N=
Colombia	45	55	0	100	271
India	42	57	1	100	852
Jordan	48	52	0	100	139
Kenya	73	27	0	100	204
Lebanon	19	81	0	100	210
Mexico	37	63	0	100	518
Philippines	26	74	0	100	695
South Africa	65	35	0	100	274
Tunisia	56	44	0	100	201
Venezuela	53	47	0	100	815
Vietnam	42	58	0	100	46

	Q6. ASK MOBILE PHONE SHARERS ONLY: Please tell me the primary reason why you share a mobile phone, rather than owning your own.										Total	N=
	You don't need to use it regularly	You cannot afford one	You think it's too complicated to use	You are not allowed to have your own mobile phone	You do not like using a mobile phone	Your phone was lost, broken or stolen	You are afraid that your phone will be stolen	Other reason [RECORD VERBATIM]	DK/Refused			
Colombia	10	19	3	1	13	41	8	6	0	100	116	
India	39	19	26	2	5	6	1	1	0	100	352	
Jordan	17	38	1	11	13	13	0	9	0	100	72	
Kenya	3	42	1	4	4	41	2	5	0	100	145	
Lebanon	31	34	10	0	15	8	0	2	0	100	40	
Mexico	19	34	11	4	8	18	0	5	0	100	155	
Philippines	29	22	10	1	10	21	1	5	0	100	177	
South Africa	5	33	6	0	5	36	2	11	3	100	173	
Tunisia	23	38	6	1	4	25	0	4	0	100	111	
Venezuela	2	40	2	0	1	50	3	1	0	100	415	
Vietnam	40	7	0	0	8	36	0	3	6	100	21	

	Q7. ASK MOBILE PHONE USERS ONLY: Can your mobile phone connect to the internet – yes or no?				
	Yes	No	DK/Refused	Total	N=
Colombia	79	20	1	100	2332
India	40	59	2	100	3005
Jordan	87	13	0	100	2434
Kenya	56	41	3	100	2449
Lebanon	94	6	0	100	2272
Mexico	86	13	1	100	1857
Philippines	66	33	1	100	1969
South Africa	68	31	1	100	2365
Tunisia	58	42	0	100	2442
Venezuela	57	43	0	100	2074
Vietnam	70	30	0	100	2475

	Q8. ASK MOBILE PHONE USERS ONLY: Is your mobile phone a smartphone or is it not a smartphone?				
	Smartphone	Not a smartphone	DK/Refused	Total	N=
Colombia	62	36	1	100	2332
India	38	61	1	100	3005
Jordan	88	12	0	100	2434
Kenya	37	62	1	100	2449
Lebanon	95	5	0	100	2272
Mexico	49	49	2	100	1857
Philippines	66	33	1	100	1969
South Africa	66	33	1	100	2365
Tunisia	53	46	1	100	2442
Venezuela	53	46	0	100	2074
Vietnam	68	31	0	100	2475

	Q9. Do you currently use the internet – yes or no?				
	Yes	No	DK/Refused	Total	N=
Colombia	67	33	0	100	2487
India	29	68	3	100	3505
Jordan	81	19	0	100	2501
Kenya	37	62	1	100	2508
Lebanon	82	18	0	100	2442
Mexico	67	33	0	100	2220
Philippines	48	52	1	100	2487
South Africa	55	45	0	100	2466
Tunisia	55	45	0	100	2532
Venezuela	68	32	0	100	2474
Vietnam	69	31	0	100	2500

	Q11a. Overall, when you add up all the advantages and disadvantages of _____, would you say _____ have mostly been a good thing or a bad thing for society? a. mobile phones					
	Good thing	Bad thing	Both good and bad [VOL]	Neither good nor bad [VOL]	DK/Refused	Total
Colombia	68	21	9	1	1	100
India	68	5	24	2	2	100
Jordan	53	21	24	2	0	100
Kenya	86	8	5	1	0	100
Lebanon	69	10	17	3	2	100
Mexico	70	16	10	2	1	100
Philippines	72	8	18	1	1	100
South Africa	76	15	7	1	1	100
Tunisia	72	16	11	0	1	100
Venezuela	47	46	4	3	0	100
Vietnam	83	5	11	1	0	100

	Q12a. Overall, when you add up all the advantages and disadvantages of _____, would you say _____ have mostly been a good thing or a bad thing for you? a. mobile phones						
	Good thing	Bad thing	This doesn't apply to me [VOL]	Both good and bad [VOL]	Neither good nor bad [VOL]	DK/Refused	Total
Colombia	86	9	1	3	1	0	100
India	73	5	4	16	1	1	100
Jordan	82	8	2	8	0	0	100
Kenya	91	6	0	2	1	0	100
Lebanon	76	8	3	11	2	1	100
Mexico	80	11	1	6	1	1	100
Philippines	81	6	1	11	1	0	100
South Africa	84	11	1	4	0	1	100
Tunisia	84	10	0	5	0	0	100
Venezuela	49	47	0	2	1	0	100
Vietnam	87	4	1	7	1	0	100

	Q13Aa. ASK MOBILE PHONE USERS ONLY: When it comes to how you _____, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? a. obtain information and news about important issues					
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=
Colombia	79	4	16	1	100	2332
India	81	6	6	6	100	3005
Jordan	78	1	20	1	100	2434
Kenya	88	3	9	0	100	2449
Lebanon	77	5	16	2	100	2272
Mexico	74	2	23	2	100	1857
Philippines	85	3	11	1	100	1969
South Africa	85	3	10	1	100	2365
Tunisia	75	4	19	1	100	2442
Venezuela	83	1	13	2	100	2074
Vietnam	73	2	24	1	100	2475

	Q13Ab. ASK MOBILE PHONE USERS ONLY: When it comes to how you _____, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? b. stay in touch with people who live far away					
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=
Colombia	91	2	7	0	100	2332
India	95	2	1	1	100	3005
Jordan	92	0	8	0	100	2434
Kenya	93	1	5	0	100	2449
Lebanon	94	2	3	0	100	2272
Mexico	88	1	10	1	100	1857
Philippines	94	1	5	1	100	1969
South Africa	94	2	3	0	100	2365
Tunisia	93	1	6	0	100	2442
Venezuela	95	1	5	0	100	2074
Vietnam	87	1	12	0	100	2475

	Q13Ac. ASK MOBILE PHONE USERS ONLY: When it comes to how you _____, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? c. earn a living					
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=
Colombia	61	3	33	2	100	2332
India	66	7	17	10	100	3005
Jordan	36	4	60	1	100	2434
Kenya	81	4	14	1	100	2449
Lebanon	38	9	51	2	100	2272
Mexico	59	3	37	1	100	1857
Philippines	63	6	28	2	100	1969
South Africa	66	7	25	2	100	2365
Tunisia	55	6	38	1	100	2442
Venezuela	65	3	31	2	100	2074
Vietnam	67	1	31	1	100	2475

	Q13Ad. ASK MOBILE PHONE USERS ONLY: When it comes to how you _____, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? d. concentrate and get things done					
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=
Colombia	62	11	25	2	100	2332
India	50	16	17	16	100	3005
Jordan	55	9	35	1	100	2434
Kenya	84	4	12	0	100	2449
Lebanon	43	18	38	1	100	2272
Mexico	55	11	32	2	100	1857
Philippines	39	30	30	1	100	1969
South Africa	71	10	17	1	100	2365
Tunisia	64	11	25	1	100	2442
Venezuela	62	15	22	1	100	2074
Vietnam	66	4	29	1	100	2475

	Q13Ae. ASK MOBILE PHONE USERS ONLY: When it comes to how you _____, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? e. communicate face-to-face					
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=
Colombia	50	16	33	2	100	2332
India	59	15	13	12	100	3005
Jordan	58	13	29	1	100	2434
Kenya	75	7	17	1	100	2449
Lebanon	40	35	24	2	100	2272
Mexico	51	10	37	2	100	1857
Philippines	73	6	19	1	100	1969
South Africa	59	14	24	3	100	2365
Tunisia	55	15	30	1	100	2442
Venezuela	58	10	30	2	100	2074
Vietnam	61	4	35	1	100	2475

	Q14Ba. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? a. morality					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	32	43	22	3	100	1242
India	34	25	13	28	100	1746
Jordan	13	72	13	1	100	1208
Kenya	53	35	9	3	100	1296
Lebanon	7	75	15	2	100	1227
Mexico	33	37	23	6	100	1062
Philippines	50	26	17	6	100	1249
South Africa	50	32	15	3	100	1287
Tunisia	19	62	17	2	100	1250
Venezuela	47	27	20	6	100	1202
Vietnam	43	13	41	4	100	1213

	Q14Bb. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? b. politics					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	41	29	21	8	100	1242
India	39	21	9	31	100	1746
Jordan	32	31	18	18	100	1208
Kenya	50	34	10	6	100	1296
Lebanon	24	43	18	14	100	1227
Mexico	46	22	23	8	100	1062
Philippines	53	20	19	9	100	1249
South Africa	48	29	13	10	100	1287
Tunisia	32	29	27	12	100	1250
Venezuela	48	22	17	13	100	1202
Vietnam	44	8	41	7	100	1213

	Q14Bc. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? c. the economy					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	62	15	21	3	100	1242
India	40	15	11	34	100	1746
Jordan	44	29	16	11	100	1208
Kenya	71	17	9	3	100	1296
Lebanon	44	30	17	9	100	1227
Mexico	48	22	24	6	100	1062
Philippines	72	9	13	6	100	1249
South Africa	65	18	12	5	100	1287
Tunisia	45	22	27	6	100	1250
Venezuela	58	14	18	10	100	1202
Vietnam	67	4	26	3	100	1213

	Q14Bd. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? d. education					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	64	27	8	1	100	1242
India	67	18	5	10	100	1746
Jordan	68	27	5	0	100	1208
Kenya	75	18	4	3	100	1296
Lebanon	63	24	7	6	100	1227
Mexico	56	26	14	4	100	1062
Philippines	81	10	6	3	100	1249
South Africa	82	13	4	1	100	1287
Tunisia	48	39	12	1	100	1250
Venezuela	74	14	10	3	100	1202
Vietnam	56	14	27	3	100	1213

	Q14Be. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? e. family cohesion					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	52	35	13	1	100	1242
India	53	20	13	14	100	1746
Jordan	30	62	8	1	100	1208
Kenya	77	14	8	2	100	1296
Lebanon	20	70	9	1	100	1227
Mexico	45	37	16	2	100	1062
Philippines	78	10	10	2	100	1249
South Africa	69	18	11	2	100	1287
Tunisia	39	43	17	1	100	1250
Venezuela	74	15	9	2	100	1202
Vietnam	53	11	36	1	100	1213

	Q14Bf. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? f. civility					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	47	25	24	4	100	1242
India	40	28	12	20	100	1746
Jordan	15	70	13	2	100	1208
Kenya	69	14	12	5	100	1296
Lebanon	8	72	17	3	100	1227
Mexico	40	26	25	10	100	1062
Philippines	56	22	17	5	100	1249
South Africa	54	25	15	6	100	1287
Tunisia	55	27	15	3	100	1250
Venezuela	59	15	18	7	100	1202
Vietnam	43	13	40	3	100	1213

	Q14Bg. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? g. our local culture					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	57	20	19	4	100	1242
India	41	27	11	22	100	1746
Jordan	51	37	10	2	100	1208
Kenya	63	22	12	3	100	1296
Lebanon	39	40	15	5	100	1227
Mexico	54	23	18	5	100	1062
Philippines	62	13	18	7	100	1249
South Africa	56	26	15	3	100	1287
Tunisia	56	25	17	2	100	1250
Venezuela	63	14	18	6	100	1202
Vietnam	53	8	35	3	100	1213

	Q14Bh. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? h. physical health					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	32	40	25	3	100	1242
India	35	41	11	14	100	1746
Jordan	15	69	14	3	100	1208
Kenya	58	17	19	6	100	1296
Lebanon	10	71	16	3	100	1227
Mexico	30	36	30	4	100	1062
Philippines	38	41	16	4	100	1249
South Africa	61	18	16	4	100	1287
Tunisia	14	63	20	2	100	1250
Venezuela	46	21	27	6	100	1202
Vietnam	30	38	30	2	100	1213

	Q14Bi. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? i. children in our country					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	19	72	7	2	100	1242
India	36	49	6	10	100	1746
Jordan	7	90	3	0	100	1208
Kenya	28	67	4	1	100	1296
Lebanon	6	86	4	3	100	1227
Mexico	26	63	9	2	100	1062
Philippines	44	40	10	5	100	1249
South Africa	37	55	6	2	100	1287
Tunisia	12	81	6	1	100	1250
Venezuela	46	37	13	4	100	1202
Vietnam	25	62	12	1	100	1213

	Q19a. Do you think people should be concerned about _____ or not? [IF CONCERNED] And is that very concerned or only somewhat concerned? a. identity theft				
	Not concerned	Only somewhat concerned	Very concerned	DK/Refused	Total
Colombia	6	10	83	1	100
India	16	27	36	21	100
Jordan	17	17	64	1	100
Kenya	25	17	56	2	100
Lebanon	17	24	56	3	100
Mexico	5	14	80	1	100
Philippines	10	22	66	1	100
South Africa	10	11	78	2	100
Tunisia	9	20	70	1	100
Venezuela	18	14	66	1	100
Vietnam	19	28	50	2	100

	Q21a. ASK MOBILE PHONE USERS ONLY: How often _____ – frequently, occasionally, rarely, or never? a. do you have trouble paying for your mobile phone usage						
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total	N=
Colombia	47	20	23	10	1	100	2332
India	51	11	24	8	5	100	3005
Jordan	42	9	26	22	1	100	2434
Kenya	20	39	17	24	0	100	2449
Lebanon	36	20	28	15	1	100	2272
Mexico	41	31	16	12	1	100	1857
Philippines	48	26	19	6	0	100	1969
South Africa	49	13	20	16	1	100	2365
Tunisia	38	22	27	13	0	100	2442
Venezuela	35	21	23	20	1	100	2074
Vietnam	48	22	23	7	1	100	2475

	Q21b. ASK MOBILE PHONE USERS ONLY: How often _____ – frequently, occasionally, rarely, or never? b. do you have problems getting a reliable mobile connection						
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total	N=
Colombia	28	24	28	18	1	100	2332
India	43	11	24	13	8	100	3005
Jordan	34	13	30	23	1	100	2434
Kenya	21	41	14	23	1	100	2449
Lebanon	10	12	37	40	1	100	2272
Mexico	28	37	16	18	1	100	1857
Philippines	24	25	29	22	1	100	1969
South Africa	37	17	24	19	3	100	2365
Tunisia	19	24	37	20	0	100	2442
Venezuela	24	22	20	31	4	100	2074
Vietnam	38	19	28	12	3	100	2475

	Q21c. ASK MOBILE PHONE USERS ONLY: How often _____ – frequently, occasionally, rarely, or never? c. do you use multiple SIM cards these days as a way to save money						
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total	N=
Colombia	66	15	12	7	0	100	2332
India	59	10	17	8	6	100	3005
Jordan	79	8	8	4	1	100	2434
Kenya	26	26	16	32	0	100	2449
Lebanon	73	11	9	3	4	100	2272
Mexico	62	23	7	7	1	100	1857
Philippines	63	20	11	5	1	100	1969
South Africa	60	9	12	18	1	100	2365
Tunisia	60	17	14	8	0	100	2442
Venezuela	67	13	8	10	2	100	2074
Vietnam	63	16	14	7	0	100	2475

	Q21d. ASK MOBILE PHONE USERS ONLY: How often _____ – frequently, occasionally, rarely, or never? d. do you have trouble finding a place to charge your mobile phone's battery						
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total	N=
Colombia	38	25	21	16	0	100	2332
India	56	12	21	8	4	100	3005
Jordan	63	11	15	11	1	100	2434
Kenya	37	33	10	19	0	100	2449
Lebanon	35	25	26	13	0	100	2272
Mexico	39	33	12	15	1	100	1857
Philippines	40	27	22	11	0	100	1969
South Africa	62	12	13	12	0	100	2365
Tunisia	38	22	23	17	0	100	2442
Venezuela	34	30	19	15	1	100	2074
Vietnam	44	23	24	9	0	100	2475

	Q21e. ASK MOBILE PHONE USERS ONLY: How often _____ – frequently, occasionally, rarely, or never? e. is the information you want or need online not available in your preferred language						
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total	N=
Colombia	41	28	21	8	3	100	2332
India	39	11	16	11	23	100	3005
Jordan	63	16	14	4	3	100	2434
Kenya	34	29	11	19	7	100	2449
Lebanon	42	21	21	11	4	100	2272
Mexico	36	39	13	10	1	100	1857
Philippines	43	26	21	9	1	100	1969
South Africa	46	12	14	23	4	100	2365
Tunisia	41	22	23	8	6	100	2442
Venezuela	52	23	12	9	4	100	2074
Vietnam	47	18	25	8	3	100	2475

	Q21f. ASK MOBILE PHONE USERS ONLY: How often ____ – frequently, occasionally, rarely, or never? f. do you avoid doing things you want to do on your mobile phone because those things use too much mobile data						Total	N=
	Never	Rarely	Occasionally	Frequently	DK/Refused			
Colombia	35	21	26	16	2	100	2332	
India	41	10	17	9	22	100	3005	
Jordan	47	9	25	17	2	100	2434	
Kenya	23	30	16	27	4	100	2449	
Lebanon	20	13	28	38	2	100	2272	
Mexico	29	31	15	24	1	100	1857	
Philippines	32	26	26	16	1	100	1969	
South Africa	35	11	22	28	4	100	2365	
Tunisia	43	15	22	18	3	100	2442	
Venezuela	37	22	17	20	5	100	2074	
Vietnam	43	16	29	10	2	100	2475	

	Q27a. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. a. the cost of data is too expensive				
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	37	61	2	100	155
India	7	66	27	100	500
Jordan	27	73	1	100	67
Kenya	27	63	10	100	59
Lebanon	26	69	4	100	170
Mexico	45	53	3	100	363
Philippines	19	75	6	100	518
South Africa	31	64	5	100	101
Tunisia	63	33	4	100	90
Venezuela	50	49	2	100	400
Vietnam	27	73	0	100	25

	Q27b. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. b. the cost of a mobile device is too high				
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	52	46	2	100	155
India	30	65	5	100	500
Jordan	52	47	1	100	67
Kenya	45	55	0	100	59
Lebanon	36	62	3	100	170
Mexico	59	38	3	100	363
Philippines	42	56	2	100	518
South Africa	49	49	2	100	101
Tunisia	71	26	3	100	90
Venezuela	89	10	0	100	400
Vietnam	34	66	0	100	25

	Q27c. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. c. you can't read well enough to use a mobile phone				
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	30	70	0	100	155
India	49	44	6	100	500
Jordan	27	72	1	100	67
Kenya	20	80	0	100	59
Lebanon	45	51	4	100	170
Mexico	31	68	1	100	363
Philippines	23	75	2	100	518
South Africa	29	66	4	100	101
Tunisia	40	60	0	100	90
Venezuela	10	89	0	100	400
Vietnam	32	68	0	100	25

	Q27d. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. d. there is no mobile phone service where you live				
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	17	83	0	100	155
India	5	85	10	100	500
Jordan	0	96	4	100	67
Kenya	18	80	2	100	59
Lebanon	2	95	3	100	170
Mexico	29	71	1	100	363
Philippines	18	79	2	100	518
South Africa	19	79	2	100	101
Tunisia	31	66	3	100	90
Venezuela	13	86	1	100	400
Vietnam	12	88	0	100	25

	Q27e. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. e. mobile phones are too complicated to use				
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	41	58	2	100	155
India	41	52	7	100	500
Jordan	25	72	2	100	67
Kenya	33	63	4	100	59
Lebanon	52	45	3	100	170
Mexico	58	40	2	100	363
Philippines	32	65	2	100	518
South Africa	46	54	0	100	101
Tunisia	44	55	1	100	90
Venezuela	20	80	0	100	400
Vietnam	48	52	0	100	25

	Q27f. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. f. you are not allowed to get a mobile phone				
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	6	93	1	100	155
India	13	77	10	100	500
Jordan	14	85	1	100	67
Kenya	12	88	0	100	59
Lebanon	5	93	2	100	170
Mexico	17	80	3	100	363
Philippines	13	84	3	100	518
South Africa	11	87	2	100	101
Tunisia	33	65	2	100	90
Venezuela	5	95	0	100	400
Vietnam	9	91	0	100	25

	Q27g. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. g. you are worried it might get stolen				
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	43	56	0	100	155
India	16	75	9	100	500
Jordan	6	94	1	100	67
Kenya	24	73	3	100	59
Lebanon	3	93	4	100	170
Mexico	47	51	1	100	363
Philippines	18	78	4	100	518
South Africa	52	45	2	100	101
Tunisia	37	63	0	100	90
Venezuela	42	57	1	100	400
Vietnam	24	76	0	100	25

	Q27h. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. h. you are worried about the security of your information				
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	35	61	4	100	155
India	6	75	19	100	500
Jordan	4	95	1	100	67
Kenya	31	66	3	100	59
Lebanon	3	90	8	100	170
Mexico	54	43	3	100	363
Philippines	26	71	4	100	518
South Africa	32	65	3	100	101
Tunisia	49	48	2	100	90
Venezuela	21	77	2	100	400
Vietnam	15	85	0	100	25

	Q27i. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. i. someone in your family already has one				
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	37	61	1	100	155
India	56	39	6	100	500
Jordan	47	53	0	100	67
Kenya	43	57	0	100	59
Lebanon	49	49	2	100	170
Mexico	44	55	1	100	363
Philippines	59	39	2	100	518
South Africa	47	52	1	100	101
Tunisia	48	52	0	100	90
Venezuela	13	85	2	100	400
Vietnam	72	28	0	100	25

	Q27j. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. j. there are no apps or websites available in your language				
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	11	86	2	100	155
India	3	70	26	100	500
Jordan	5	95	1	100	67
Kenya	15	80	5	100	59
Lebanon	4	89	7	100	170
Mexico	22	74	4	100	363
Philippines	12	81	7	100	518
South Africa	17	78	6	100	101
Tunisia	42	53	6	100	90
Venezuela	4	95	1	100	400
Vietnam	3	97	0	100	25

	Q27k. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. k. you don't need one				
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	30	68	1	100	155
India	61	34	4	100	500
Jordan	33	66	1	100	67
Kenya	29	71	0	100	59
Lebanon	64	35	1	100	170
Mexico	44	55	2	100	363
Philippines	39	58	3	100	518
South Africa	41	58	2	100	101
Tunisia	49	51	0	100	90
Venezuela	13	86	1	100	400
Vietnam	71	29	0	100	25

	Q27I. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. I. you can already access the internet in other ways				
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	17	82	1	100	155
India	5	71	24	100	500
Jordan	4	96	1	100	67
Kenya	16	78	6	100	59
Lebanon	7	89	4	100	170
Mexico	29	66	5	100	363
Philippines	15	77	7	100	518
South Africa	28	65	8	100	101
Tunisia	32	65	3	100	90
Venezuela	21	78	1	100	400
Vietnam	7	90	3	100	25

	Q28. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Which of these reasons is your most important reason for not having a mobile phone?														Total	N=
	The cost of data is too expensive	The cost of a mobile device is too high	You can't read well enough to use a mobile phone	There is no mobile phone service where you live	Mobile phones are too complicated to use	You are not allowed to get a mobile phone	You are worried it might get stolen	You are worried about the security of your information	Someone in your family already has one	There are no apps or websites available in your language	You don't need one	You can already access the internet in other ways	DK/Refused			
Colombia	3	32	15	3	13	0	14	4	12	0	2	4	0	100	115	
India	0	11	18	1	16	3	1	1	23	1	25	0	1	100	394	
Jordan	0	42	18	0	4	7	0	0	14	0	15	0	0	100	47	
Kenya	2	41	12	0	11	1	18	5	6	2	2	0	0	100	33	
Lebanon	4	14	23	0	10	2	0	0	14	0	33	1	0	100	129	
Mexico	6	22	6	10	15	1	5	9	10	0	13	4	0	100	319	
Philippines	3	17	12	4	8	1	1	5	30	0	19	0	0	100	346	
South Africa	9	13	15	1	8	2	9	9	11	3	14	2	5	100	71	
Tunisia	6	27	7	2	6	8	6	10	15	1	6	4	2	100	74	
Venezuela	6	68	1	1	6	0	10	2	1	0	4	1	0	100	308	
Vietnam	0	6	8	0	12	0	0	0	50	0	24	0	0	100	21	

	Q29. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Would you like to get a mobile phone in the future, or is that not something you're interested in?				
	Yes, would like to get a mobile phone	No, not interested in getting mobile phone	DK/Refused	Total	N=
Colombia	61	39	0	100	155
India	31	68	1	100	500
Jordan	73	25	2	100	67
Kenya	82	18	0	100	59
Lebanon	9	85	6	100	170
Mexico	41	59	0	100	363
Philippines	35	65	1	100	518
South Africa	65	34	0	100	101
Tunisia	52	48	0	100	90
Venezuela	86	14	0	100	400
Vietnam	20	80	0	100	25

	Q49a. Have there been times during the last year when you did not have enough money _____ – yes or no? a. to buy food your family needed				
	Yes	No	Does not apply to me [VOL]	DK/Refused	Total
Colombia	52	47	1	0	100
India	41	57	2	1	100
Jordan	45	55	0	0	100
Kenya	58	42	0	0	100
Lebanon	19	77	2	1	100
Mexico	50	50	0	1	100
Philippines	72	28	0	0	100
South Africa	56	42	2	0	100
Tunisia	43	54	3	0	100
Venezuela	78	22	0	0	100
Vietnam	24	76	0	0	100

	Q49b. Have there been times during the last year when you did not have enough money _____ – yes or no? b. to pay for medical and health care your family needed				
	Yes	No	Does not apply to me [VOL]	DK/Refused	Total
Colombia	48	50	2	0	100
India	49	48	2	1	100
Jordan	53	47	0	0	100
Kenya	60	40	0	0	100
Lebanon	41	56	2	1	100
Mexico	55	43	1	0	100
Philippines	75	25	0	0	100
South Africa	54	43	3	0	100
Tunisia	56	41	3	0	100
Venezuela	80	19	0	1	100
Vietnam	32	67	1	0	100

	Q49c. Have there been times during the last year when you did not have enough money ____ – yes or no? c. to buy clothing your family needed				
	Yes	No	Does not apply to me [VOL]	DK/Refused	Total
Colombia	61	38	1	0	100
India	42	55	2	1	100
Jordan	58	42	0	0	100
Kenya	63	36	0	0	100
Lebanon	32	65	2	2	100
Mexico	57	42	0	1	100
Philippines	69	30	0	0	100
South Africa	61	37	2	0	100
Tunisia	56	41	3	0	100
Venezuela	87	12	0	0	100
Vietnam	26	73	0	0	100

	Q49d. Have there been times during the last year when you did not have enough money ____ – yes or no? d. to buy mobile data				
	Yes	No	Does not apply to me [VOL]	DK/Refused	Total
Colombia	47	43	9	0	100
India	20	50	21	9	100
Jordan	57	38	4	0	100
Kenya	59	37	3	1	100
Lebanon	31	57	10	2	100
Mexico	51	40	9	1	100
Philippines	41	52	6	1	100
South Africa	53	37	10	0	100
Tunisia	47	49	4	0	100
Venezuela	47	47	0	6	100
Vietnam	22	74	4	0	100

	Q51. Can you read at least some English – yes or no?			
	Yes	No	DK/Refused	Total
Colombia	37	63	0	100
India	42	58	0	100
Jordan	62	36	2	100
Kenya	81	19	0	100
Lebanon	58	42	0	100
Mexico	34	66	0	100
Philippines	89	11	0	100
South Africa	88	12	0	100
Tunisia	38	62	0	100
Venezuela	38	62	0	100
Vietnam	32	68	1	100